SECURITIES AND EXCHANGE COMMISSION

FORM 8-K

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AMERICAN EXPRESS CO

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UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): July 18, 2025

AMERICAN EXPRESS COMPANY

(Exact name of registrant as specified in its charter)

New York

1-7657

13-4922250

(State or other jurisdiction of incorporation)

(Commission File Number)

(IRS Employer Identification No.)

200 Vesey Street,

New York, New York 10285

(Address of principal executive offices and zip code)

(212) 640-2000

(Registrant's telephone number, including area code)

Not Applicable

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

□ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

□ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Shares (par value \$0.20 per Share)	AXP	New York Stock Exchange
3.433% Fixed-to-Floating Rate Notes due		
May 20, 2032	AXP32	New York Stock Exchange

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company \Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. \Box

Item 2.02 Results of Operations and Financial Condition and Item 7.01 Regulation FD Disclosure

The following information is furnished under Item 2.02 – Results of Operations and Financial Condition and Item 7.01 – Regulation FD Disclosure:

On July 18, 2025, American Express Company (the "Company") issued a press release regarding its financial results for the second quarter of 2025. A copy of such press release is attached to this report as Exhibit 99.1. The Company also made available additional information relating to the financial results for the second quarter of 2025. Such additional financial information is attached to this report as Exhibit 99.2.

Item 9.01 Financial Statements and Exhibits

(d) Exhibits

Exhibit	Description
99.1	<u>Press Release, dated July 18, 2025, of American Express Company regarding its</u> financial results for the second quarter of 2025.
99.2	Additional information relating to the financial results of American Express Company for the second quarter of 2025.
104	The cover page of this Current Report on Form 8-K, formatted as inline XBRL.

CAUTIONARY NOTE REGARDING FORWARD-LOOKING STATEMENTS

This Current Report on Form 8-K (including the exhibits attached hereto) includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, which are subject to risks and uncertainties. The forward-looking statements, which address the Company's current expectations regarding business and financial performance, including management's outlook for 2025, among other matters, contain words such as "believe," "expect," "anticipate," "intend," "plan," "aim," "will," "may," "should," "could," "would," "likely," "continue" and similar expressions. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date on which they are made. The Company undertakes no obligation to update or revise any forward-looking statements. Factors that could cause actual results to differ materially from these forward-looking statements, include, but are not limited to, the following:

• the Company's ability to achieve its 2025 earnings per common share (EPS) outlook and grow EPS in the future, which will depend in part on revenue growth, credit performance, credit reserve levels and the effective tax rate remaining consistent with current expectations and the Company's ability to continue investing at high levels in areas that can drive sustainable growth (including its brand, value propositions, coverage, marketing, technology and talent), controlling operating expenses, effectively managing risk and executing its share repurchase program, any of which could be impacted by, among other things, the factors identified in the subsequent paragraphs as well as the following: macroeconomic and geopolitical conditions, including the effects of announced or future tariff increases, global trade relations, changes to consumer and business confidence, international tensions, hostilities and instability, a slowdown in U.S. or global economic growth, higher rates of unemployment, changes in interest rates, inflation, supply chain issues, market volatility, energy costs and fiscal and monetary policies; the impact of any future

contingencies, including, but not limited to, legal costs and settlements, the imposition of fines or monetary penalties, increases in Card Member remediation, investment gains or losses, restructurings, impairments and changes in reserves; issues impacting brand perceptions and the Company's reputation; changes in the competitive environment; impacts related to acquisitions, cobrand and other partner agreements, portfolio sales and joint ventures; and the impact of regulation and litigation, which could affect the profitability of the Company's business activities, limit the Company's ability to pursue business opportunities, require changes to business practices or alter the Company's relationships with Card Members, partners and merchants;

- the Company's ability to achieve its 2025 revenue growth outlook and grow revenues net of interest • expense in the future, which could be impacted by, among other things, the factors identified above and in the subsequent paragraphs, as well as the following: spending volumes and the spending environment not being consistent with expectations, including spending by U.S. consumer and small business Card Members, such as due to uncertain business and economic conditions, as well as a decline or slowdown in cross-border and travel & entertainment spending volumes; an inability to address competitive pressures, attract and retain customers, invest in and enhance the Company's Membership Model of premium products, differentiated services and partnerships, successfully refresh its card products (including US Consumer and Business Platinum Cards), grow spending and lending with customers across age cohorts (including Millennial and Gen-Z customers) and commercial segments and implement strategies and business initiatives, including within the premium consumer space, commercial payments and the global network; the effects of regulatory initiatives, including pricing and network regulation; merchant coverage growing less than expected or the reduction of merchant acceptance or the perception of coverage; increased surcharging, steering, suppression or other differential acceptance practices with respect to the Company's products; merchant discount rates changing from the Company's expectations; and changes in foreign currency exchange rates;
- net card fee revenues not growing consistent with the Company's expectations, which could be impacted by, among other things, the pace of Card Member acquisition activity and demand for the Company's feebased products; higher Card Member attrition rates; the Company's inability to implement its strategy of refreshing card products and realize its anticipated growth from those refreshes; a decrease in the ability and desire of Card Members to pay card fees, such as due to a deterioration in macroeconomic conditions; the competitive environment and the perception of the value provided by premium cards; and the Company's inability to deliver and enhance benefits and services, innovate with respect to its products and develop attractive premium value propositions for new and existing customers;
- net interest income, the effects of changes in interest rates and the growth of loans and Card Member receivables outstanding and revolving balances, being higher or lower than expectations, which could be impacted by, among other things, the behavior and financial strength of Card Members and their actual spending, borrowing and paydown patterns; the effectiveness of the Company's strategies to enhance Card Member value propositions, grow lending with premium customers and capture a greater share of Card Members' spending and borrowings, and attract new, and retain existing, customers; the Company's ability to effectively enhance lending features on its products and manage underwriting risk; changes in benchmark interest rates, including where such changes affect the Company's assets or liabilities differently than expected; continued volatility and other changes in capital and credit market conditions and the availability; the yield on Card Member loans not remaining consistent with current expectations; the Company's deposit levels or the interest rates it offers on deposits changing from current expectations; loss or impacts to cobrand relationships; and governmental actions to cap credit card interest rates;
- future credit performance, the level of future delinquency, reserve and write-off rates and the amount and timing of future reserve builds and releases, which will depend in part on macroeconomic factors such as actual and projected unemployment rates, GDP and the volume of bankruptcies; the ability and willingness of Card Members to pay amounts owed to the Company; changes in loans and receivables

outstanding, such as from the implementation of the Company's strategy to capture spending and borrowings, or from changes in consumer behavior that affect loan and receivable balances (e.g.,

paydown and revolve rates); changes in the levels of customer acquisitions and the credit profiles of new customers acquired; card portfolio sales; the enrollment in, and effectiveness of, financial relief programs and the performance of accounts as they exit from such programs; collections capabilities and recoveries of previously written-off loans and receivables; and the impact of the usage of debt settlement companies;

- the actual amount to be spent on Card Member rewards and services and business development in 2025 and beyond, and the relationship of these variable customer engagement costs to revenues, which could be impacted by continued changes in macroeconomic conditions and Card Member behavior as it relates to their spending patterns (including the level of spend in bonus categories), the redemption of rewards and offers (including travel redemptions) and usage of travel-related benefits; the costs related to reward point redemptions; the investments and enhancements that the Company makes with respect to its rewards programs and product benefits, such as in connection with card refreshes, including to make them attractive to Card Members and prospective customers, potentially in a manner that is not cost-effective; changes in the Company's models or assumptions used to estimate these expenses; new and renegotiated contractual obligations with business partners, which may be affected by business partners with greater scale and leverage; the Company's ability to identify and negotiate partner-funded value for Card Members; and the pace and cost of the expansion of the Company's global lounge collection;
- the actual amount the Company spends on marketing in 2025 and beyond and the effectiveness and efficiency of its marketing spending, which will be based in part on continued changes in the macroeconomic and competitive environment and business performance, including the levels of demand for the Company's products; the Company's ability to realize marketing efficiencies and balance expense control and investments in the business; management's decisions regarding the timing of spending on marketing and the effectiveness of management's investment optimization process; management's identification and assessment of attractive investment opportunities; management's ability to develop premium value propositions and drive customer demand, including continued customer spend growth and retention; and the receptivity of Card Members and prospective customers to advertising and customer acquisition initiatives;
- the Company's ability to control operating expenses, including relative to revenue growth, and the actual • amount spent on operating expenses in 2025 and beyond, which could be impacted by, among other things, salary and benefit expenses to attract and retain talent; the Company's ability to realize operational efficiencies, including through increased scale and automation and continued adoption of artificial intelligence technologies; management's ability to balance expense control and investments in the business, and its decisions regarding spending in such areas as technology, business and product development, sales force, premium servicing and digital capabilities; the Company's ability to innovate efficient channels of customer interactions and the willingness of Card Members to self-service and address issues through digital channels; restructuring activity; fraud costs; inflation; supply chain issues and increased technology costs; expenses related to enterprise risk management and compliance and consulting, legal and other professional services fees, including as a result of the Company's growth, litigation and internal and regulatory reviews; the impact of changes in foreign currency exchange rates on costs; regulatory assessments; the level of M&A activity and related expenses; information security or cybersecurity incidents; the payment of fines, penalties, disgorgement, restitution, non-income tax assessments and litigation-related settlements; the performance of Amex Ventures and other of the Company's investments; and impairments of goodwill or other assets;
- the Company's tax rate not remaining consistent with expectations, which could be impacted by, among other things, further changes in tax laws and regulation, the effects of the Organization for Economic Cooperation and Development's global minimum tax guidelines, the Company's geographic mix of

income, unfavorable tax audits, assessments and tax litigation outcomes, and the occurrence or nonoccurrence of other discrete tax items;

- changes affecting the Company's plans regarding the return of capital to shareholders, which will depend on factors such as the Company's capital levels and regulatory capital ratios; results of the stress testing and capital planning process and new rulemakings and guidance from the Federal Reserve and other banking regulators, including changes to regulatory capital requirements, such as from Basel III rulemaking; results of operations and financial condition; credit ratings and rating agency considerations; and the economic environment and market conditions in any given period;
- changes in the substantial and increasing worldwide competition in the payments industry, including
 competitive pressure and competitor settlements and mergers that may materially impact the prices
 charged to merchants that accept American Express cards; merchant acceptance and surcharging, steering
 and suppression by merchants; the desirability of competitor premium card products and competition for
 partnerships and premium experiences, services and benefits; competition for new and existing cobrand
 relationships; competition from new and non-traditional competitors, such as financial technology
 companies, and with respect to new products, services and technologies, such as the emergence or
 increase in popularity of agentic commerce, digital payment platforms and currencies and other
 alternative payment mechanisms; and the success of marketing, promotion, rewards programs, offers and
 travel and lifestyle-related benefits (e.g., lounges, dining and entertainment);
- the Company's ability to sustain its momentum and leadership in the premium consumer space, including with Millennial and Gen-Z consumers, and successfully refresh its U.S. Consumer Platinum Card[®], which will be impacted in part by competition, levels of consumer demand for premium card products, brand perceptions (including perceptions related to merchant coverage) and reputation, and the Company's ability to develop and market new benefits and value propositions that appeal to Card Members and new customers, grow spending with new and younger age cohort Card Members, offer attractive services and rewards programs and build greater customer loyalty, which will depend in part on identifying and funding investment opportunities, addressing changing customer behaviors, new product innovation and development, Card Member acquisition efforts and enrollment processes, including through digital channels, continuing to realize the benefits from strategic partnerships, successfully implementing the Company's dining strategy and evolving the Company's infrastructure to support new products, services and benefits;
- the Company's ability to build on its leadership in commercial payments and successfully refresh its U.S. Business Platinum Card[®], which will depend in part on competition, including from financial technology companies; the willingness and ability of companies to use credit and charge cards for procurement and other business expenditures as well as use the Company's other products and services for financing needs; the acceptance of, and economics related to, B2B payment platforms; the Company's ability to offer attractive value propositions and new products to current and potential customers; the Company's ability to enhance and expand its payment, lending, cash flow and expense management solutions, increase customer engagement, and build out a multi-product digital ecosystem to integrate its broad product set, which is dependent on the Company's continued investment in capabilities, features, functionalities, platforms and technologies and the successful integration of, and marketing of capabilities related to, the Company's Center acquisition; and the success of the Company's initiatives to support businesses, such as Small Business Saturday and other Shop Small campaigns;
- the Company's ability to expand merchant coverage globally and its success, as well as the success of third-party merchant acquirers, aggregators and processors, in signing merchants to accept American Express, which will depend on, among other factors, the value propositions offered to merchants and merchant acquirers for card acceptance, the awareness and willingness of Card Members to use American Express cards at merchants, scaling marketing and expanding programs to increase card usage, identifying and growing acceptance in low- and new-to-plastic industries and businesses as they form, working with

commercial buyers and suppliers to establish B2B acceptance, executing on the Company's plans to increase coverage in priority international cities, destinations, countries and industry

verticals, and continued network investments, including in capabilities that allow for greater digital integration and modernization of its authorization platform;

- the Company's ability to grow internationally, which could be impacted by regulation and business
 practices, such as those capping interchange or other fees, mandating network access or data localization,
 favoring local competitors or prohibiting or limiting foreign ownership of certain businesses; perceptions
 of the Company's brand in international jurisdictions; the Company's inability to successfully replicate
 aspects of its business model internationally and tailor products and services to make them attractive to
 local customers; competitors with more scale, local experience and established relationships with relevant
 customers, regulators and industry participants; the success of the Company and its network partners in
 acquiring Card Members and/or merchants; and geopolitical and economic instability, hostilities and
 tensions (such as involving China and the U.S.), and impacts to cross-border trade and travel;
- a failure in or breach of the Company's operational or security systems, processes or infrastructure, or those of third parties, including as a result of cyberattacks or outages, which could compromise the confidentiality, integrity, privacy and/or security of data, disrupt the Company's operations, reduce the use and acceptance of American Express cards or the Company's digital platforms and lead to regulatory scrutiny, litigation, remediation and response costs and reputational harm;
- changes in capital and credit market conditions, including those resulting from recent volatility, which may significantly affect the Company's ability to meet its liquidity needs and expectations regarding capital ratios; the Company's access to capital and funding costs; the valuation of the Company's assets; and the Company's credit ratings or those of its subsidiaries;
- legal and regulatory developments, which could affect the profitability of the Company's business
 activities; limit the Company's ability to pursue business opportunities or conduct business in certain
 jurisdictions; require changes to business practices or governance, or alter the Company's relationships
 with Card Members, partners, merchants and other third parties, including affecting its network operations
 and practices governing merchant acceptance, as well as its ability to continue certain cobrand
 relationships in the EU; impact card fees and rewards programs; exert further pressure on merchant
 discount rates and the Company's GNS business, as well as result in an increase in surcharging, steering
 or other differential acceptance practices; alter the competitive landscape; subject the Company to
 heightened regulatory scrutiny and result in increased costs related to regulatory oversight and
 compliance, litigation-related settlements, judgments or expenses, restitution to Card Members or the
 imposition of fines or monetary penalties; materially affect capital or liquidity requirements, results of
 operations or ability to pay dividends; or result in harm to the American Express brand; and
- factors beyond the Company's control such as business, economic and geopolitical conditions, consumer and business confidence and spending generally, unemployment rates, market volatility, political developments, further escalations or widening of international tensions, regional hostilities and military conflicts (such as in the Middle East and Ukraine), adverse developments affecting third parties, including other financial institutions, merchants or vendors, as well as severe weather conditions and natural disasters (e.g., hurricanes and wildfires), power loss, disruptions in telecommunications, pandemics, terrorism and other catastrophic events, any of which could significantly affect demand for and spending on American Express cards, credit metrics and reserves, loan and receivable balances, deposit levels and other aspects of the Company's business and results of operations or disrupt its global network systems and ability to process transactions.

A further description of these uncertainties and other risks can be found in the Company's Annual Report on Form 10-K for the year ended December 31, 2024, Quarterly Report on Form 10-Q for the quarter ended March 31, 2025 and the Company's other reports filed with the Securities and Exchange Commission.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

AMERICAN EXPRESS COMPANY (REGISTRANT)

By: /s/ James J. Killerlane III

Name: James J. Killerlane III Title: Corporate Secretary

Date: July 18, 2025

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EXHIBIT 99.1

NEWS RELEASE

NEWS RELEASE

NEWS RELEASE

NEWS RELEASE



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AMERICAN EXPRESS DELIVERS RECORD SECOND-QUARTER REVENUE OF \$17.9 BILLION, UP 9% YEAR-OVER-YEAR, AND EARNINGS PER SHARE OF \$4.08

CARD MEMBER SPENDING REACHES QUARTERLY HIGH, UP 7% OVER LAST YEAR

COMPANY REAFFIRMS FULL-YEAR 2025 REVENUE AND EPS GUIDANCE

	Quarter: June		Percentage	Six Mont June	Percentage	
	2025	2024	Inc/(Dec)	2025	2024	Inc/(Dec)
Billed Business (Billions) <i>FX-adjusted</i> ¹	\$416.3	\$388.2 <i>\$390.7</i>		\$803.7	\$755.2 <i>\$754.6</i>	
Total Revenues Net of Interest Expense FX-adjusted ¹	\$17,856	\$16,333 <i>\$16,408</i>		\$34,823	\$32,134 <i>\$32,060</i>	
Net Income	\$2,885	\$3,015	(4)%	\$5,469	\$5,452	—%
Diluted Earnings Per Common Share (EPS) ²	\$4.08	\$4.15	(2)%	\$7.71	\$7.48	3%
Adjusted EPS Excluding Transaction Gain ³	\$4.08	\$3.49	17%	\$7.71	\$6.82	13%
Average Diluted Common Shares Outstanding	699	717	(3)%	701	719	(3)%

(Millions, except per share amounts, and where indicated)

New York – July 18, 2025 – American Express Company (NYSE: AXP) today reported second-quarter net income of \$2.9 billion, compared with net income of \$3.0 billion a year ago. Earnings per share was \$4.08, down 2 percent from \$4.15 a year ago, or up 17 percent excluding the \$0.66 gain from the sale of Accertify in the prior year.

"Our second-quarter results continued the strong momentum we have seen in our business over the last several quarters, with revenues growing 9 percent year-over-year to reach a record \$17.9 billion, and adjusted EPS rising 17 percent," said Stephen J. Squeri, Chairman and Chief Executive Officer.

"We saw record Card Member spending in the quarter, demand for our premium products was strong, and our credit performance remained best in class. Based on our strong performance year to date, we are reaffirming our full-year guidance for revenue growth of 8 to 10 percent and EPS of \$15.00 to \$15.50.

"Looking at the upcoming refresh of our U.S. Consumer and Business Platinum Cards this fall, we are confident in our ability to sustain our leadership in the premium space, drawing on our competitive strengths. With our differentiated Membership model and proven product refresh strategy, combined with the expansion of the premium category, we see a long runway for growth."

Consolidated Financial Results

Second-quarter consolidated total revenues net of interest expense were \$17.9 billion, up 9 percent year-over-year. The increase was primarily driven by increased Card Member spending, higher net interest income supported by growth in revolving loan balances, and continued strong card fee growth.

Consolidated provisions for credit losses were \$1.4 billion, compared with \$1.3 billion a year ago. The increase reflected a higher net reserve build and higher net write-offs year-over-year driven by growth in Total loans and Card Member receivables. The second-quarter net write-off rate was 2.0 percent, down from 2.1 percent a year ago.⁴

Consolidated expenses were \$12.9 billion, up 14 percent year-overyear. The increase was driven by higher operating expenses, primarily due to the prior year gain from the sale of Accertify and higher investments in enterprise risk management capabilities and technology, and higher variable customer engagement costs driven by increased Card Member spending and usage of travel-related benefits.

The consolidated effective tax rate was 18.7 percent, down from 20.4 percent a year ago, primarily reflecting discrete tax benefits in the current quarter related to the resolution of prior year tax items.

Business Highlights

- The results of the 2025 Comprehensive Capital Analysis and Review demonstrated that American Express has the lowest projected credit card loss rate and highest projected Return on Assets under the Federal Reserve's stress test.⁵
- American Express announced major updates coming to the Consumer and Business Platinum Cards in the U.S. this fall.
- The new Coinbase One Card will launch on the American Express network.
- The company ranked #1 U.S. Credit Card Mobile App and #1 U.S. Credit Card Website Experience for Customer Satisfaction by J.D. Power.⁶
- American Express ranked #4 on the 2025 Best Companies to Work For[®] in the U.S. list by Great Place to Work[®].

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This earnings release should be read in conjunction with the company's statistical tables for the second quarter 2025, which include information regarding our reportable operating segments, available on the American Express Investor Relations website at http://ir.americanexpress.com and in a Form 8-K furnished today with the Securities and Exchange Commission.

An investor conference call will be held at 8:30 a.m. (ET) today to discuss second-quarter results. Live audio and presentation slides for the investor conference call will be available to the general public on the above-mentioned American Express Investor Relations website. A replay of the conference call will be available later today at the same website address.

- 1 As used in this release, FX-adjusted information assumes a constant exchange rate between the periods being compared for purposes of currency translations into U.S. dollars (i.e., assumes the foreign exchange rates used to determine results for current period apply to the corresponding prior-year period against which such results are being compared). FX-adjusted revenues is a non-GAAP measure. The company believes the presentation of information on an FX-adjusted basis is helpful to investors by making it easier to compare the company's performance in one period to that of another period without the variability caused by fluctuations in currency exchange rates.
- Diluted earnings per common share (EPS) was reduced by the impact of (i) earnings allocated to participating share awards of \$18 million and \$23 million for the three months ended June 30, 2025 and 2024, respectively, and \$36 million and \$41 million for the six months ended June 30, 2025 and 2024, respectively, and (ii) dividends on preferred shares of \$15 million for both the three months ended June 30, 2025 and 2024, and \$29 million for both the six months ended June 30, 2025 and 2024.
- 3 Adjusted diluted earnings per common share, a non-GAAP measure, excludes the \$0.66 per share impact of the gain from the sale of Accertify, Inc. recognized in the second quarter of 2024. See Appendix I for a reconciliation to EPS on a GAAP basis. Management believes adjusted EPS is useful in evaluating the ongoing operating performance of the company.
- 4 Net write-off rates are based on principal losses only (i.e., excluding interest and/or fees) and represent consumer and small business Card Member loans and receivables (net write-off rates based on principal losses only are unavailable for corporate). We present a net write-off rate based on principal losses only to be consistent with industry convention. Net write-off rates including interest and fees are presented in the Statistical Tables for the second quarter of 2025 available on the above-mentioned American Express Investor Relations website, as our practice is to include uncollectible interest and/or fees as part of our total provision for credit losses.
- 5 Federal Reserve estimates for credit card losses as a percent of average credit card loan balances and pre-tax net income as a percent of average assets (Return on Assets) under the severely adverse scenario for the nine-quarter projection period from the first quarter of 2025 to the first quarter of 2027. See 2025 Federal Reserve Stress Test Results (June 2025). The Comprehensive Capital Analysis and Review (CCAR) results represent estimates under a hypothetical macroeconomic scenario that is more adverse than the current and economist consensus forecasted macroeconomic environments. Thus, these estimates are not forecasts and are not necessarily indicative of future performance under a severe stress scenario. Actual results could differ materially.
- 6 American Express received the highest score in the J.D. Power 2025 U.S. Credit Card Mobile App and Online Credit Card Satisfaction Study, which measure customer satisfaction with financial institutions' mobile applications and website experience for credit card account management. Visit jdpower.com/ awards for more details.

As used in this release:

- Card Member spending (billed business) represents transaction volumes, including cash advances, on payment products issued by American Express.
- Operating expenses represent salaries and employee benefits, professional services, data processing and equipment, and other, net.
- Reserve releases and reserve builds represent the portion of the provisions for credit losses for the period related to increasing or decreasing reserves for credit losses as a result of, among other things, changes in volumes, macroeconomic outlook, portfolio composition, and credit quality of portfolios. Reserve releases represent the amount by which net write-offs exceed the provisions for credit losses. Reserve builds represent the amount by which the provisions for credit losses are exceed net write-offs.
- Variable customer engagement costs represent the aggregate of Card Member rewards, business development, and Card Member services expenses.

ABOUT AMERICAN EXPRESS

American Express (NYSE: AXP) is a global payments and premium lifestyle brand powered by technology. Our colleagues around the world back our customers with differentiated products, services and experiences that enrich lives and build business success.

Founded in 1850 and headquartered in New York, American Express' brand is built on trust, security, and service, and a rich history of delivering innovation and Membership value for our customers. With over a hundred million merchant locations across our global network, we seek to provide the world's best customer experience every day to a broad range of consumers, small and medium-sized businesses, and large corporations.

For more information about American Express, visit americanexpress.com, americanexpress.com/en-us/newsroom/, and ir.americanexpress.com.

Source: American Express Company

Location: Global

CAUTIONARY NOTE REGARDING FORWARD-LOOKING STATEMENTS

This release includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, which are subject to risks and uncertainties. The forward-looking statements, which address American Express Company's current expectations regarding business and financial performance, including management's outlook for 2025, among other matters, contain words such as "believe," "expect," "anticipate," "intend," "plan," "aim," "will," "may," "should," "could," "would," "likely," "continue" and similar expressions. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date on which they are made. The company undertakes no obligation to update or revise any forward-looking statements. Factors that could cause actual results to differ materially from these forward-looking statements, include, but are not limited to, those that are set forth under the caption "Cautionary Note Regarding Forward-Looking Statements" in the company's current report on Form 8-K filed with the Securities and Exchange Commission (SEC) on July 18, 2025 (the Form 8-K Cautionary Note), which are incorporated by reference into this release. Those factors include, but are not limited to, the following:

- the company's ability to achieve its 2025 earnings per common share (EPS) outlook and grow EPS in the future, which will depend in part on revenue growth, credit performance, credit reserve levels and the effective tax rate remaining consistent with current expectations and the company's ability to continue investing at high levels in areas that can drive sustainable growth (including its brand, value propositions, coverage, marketing, technology and talent), controlling operating expenses, effectively managing risk and executing its share repurchase program, any of which could be impacted by, among other things, the factors identified in the subsequent paragraphs and the Form 8-K Cautionary Note, as well as the following: macroeconomic and geopolitical conditions, including the effects of announced or future tariff increases, global trade relations, changes to consumer and business confidence, international tensions, hostilities and instability, a slowdown in U.S. or global economic growth, higher rates of unemployment, changes in interest rates, inflation, supply chain issues, market volatility, energy costs and fiscal and monetary policies; the impact of any future contingencies, including, but not limited to, legal costs and settlements, the imposition of fines or monetary penalties, increases in Card Member remediation, investment gains or losses, restructurings, impairments and changes in reserves; issues impacting brand perceptions and the company's reputation; changes in the competitive environment; impacts related to acquisitions, cobrand and other partner agreements, portfolio sales and joint ventures; and the impact of regulation and litigation, which could affect the profitability of the company's business activities, limit the company's ability to pursue business opportunities, require changes to business practices or alter the company's relationships with Card Members, partners and merchants;
- the company's ability to achieve its 2025 revenue growth outlook and grow revenues net of interest expense in the future, which could be impacted by, among other things, the factors identified above, in the subsequent paragraphs and in the Form 8-K Cautionary Note, as well as the following: spending volumes and the spending environment not being consistent with expectations, including spending by U.S. consumer and small business Card Members, such as due to uncertain business and economic conditions, as well as a decline or slowdown in cross-border and travel & entertainment spending volumes; an inability to address competitive pressures, attract and retain customers, invest in and enhance the company's Membership Model of premium products, differentiated services and partnerships, successfully refresh its card products (including U.S. Consumer and Business Platinum Cards), grow spending and lending with customers across age cohorts (including Millennial and Gen-Z customers) and commercial segments and the global network; the effects of regulatory initiatives, including pricing and network regulation; merchant coverage growing less than expected or the reduction of merchant acceptance or the perception of coverage; increased surcharging, steering, suppression or other differential acceptance practices with respect to the company's products; merchant discount rates changing from the company's expectations; and changes in foreign currency exchange rates;

 the company's ability to sustain its momentum and leadership in the premium consumer space, including with Millennial and Gen-Z consumers, and successfully refresh its U.S. Consumer Platinum Card®, which will be impacted in part by competition, levels of consumer demand for premium card products, brand perceptions (including perceptions related to merchant coverage) and reputation, and the company's ability to develop and market new benefits and value propositions that appeal to Card Members and new customers, grow spending with new and younger age cohort Card Members, offer attractive services and rewards programs and build greater customer loyalty, which will depend in part on identifying and funding investment opportunities, addressing changing customer behaviors, new product innovation and development, Card Member acquisition efforts and enrollment processes, including through digital channels, continuing to realize the benefits from strategic partnerships, successfully implementing the company's dining strategy and evolving the company's infrastructure to support new products, services and benefits; and the company's ability to build on its leadership in commercial payments and successfully refresh its U.S. Business Platinum Card[®], which will depend in part on competition, including from financial technology companies; the willingness and ability of companies to use credit and charge cards for procurement and other business expenditures as well as use the company's other products and services for financing needs; the acceptance of, and economics related to, B2B payment platforms; the company's ability to offer attractive value propositions and new products to current and potential customers; the company's ability to enhance and expand its payment, lending, cash flow and expense management solutions, increase customer engagement, and build out a multi-product digital ecosystem to integrate its broad product set, which is dependent on the company's continued investment in capabilities, features, functionalities, platforms and technologies and the successful integration of, and marketing of capabilities related to, the company's Center acquisition; and the success of the company's initiatives to support businesses, such as Small Business Saturday and other Shop Small campaigns.

A further description of these uncertainties and other risks can be found in American Express Company's Annual Report on Form 10-K for the year ended December 31, 2024, Quarterly Report on Form 10-Q for the quarter ended March 31, 2025 and the company's other reports filed with the SEC, including in the Form 8-K Cautionary Note.

American Express Company Appendix I Reconciliation of Adjusted EPS Excluding Transaction Gain

	Q	•	ters End une 30,	ed	Six	ed	
	2025		2024	YoY% Inc/(Dec)	2025	2024	YoY% Inc/(Dec)
GAAP Diluted EPS	\$ 4.08	\$	4.15	(2)%	\$ 7.71	\$ 7.48	3 %
Accertify Gain on Sale (pretax)	\$ _	\$	0.73		\$ _	\$ 0.73	
Tax Impact of Accertify Gain on Sale	\$ _	\$	(0.07)		\$ _	\$ (0.07)	
Accertify Gain on Sale (after tax)	\$ _	\$	0.66		\$ _	\$ 0.66	
Adjusted Diluted EPS Excluding the Impact of Accertify Gain	\$ 4.08	\$	3.49	17 %	\$ 7.71	\$ 6.82	13 %

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EXHIBIT 99.2

(Preliminary)

American Express Company

Consolidated Statements of Income

(Millions, except percentages and per share amounts)

						YOY %			YOY %
	Q2'25	Q1'25	Q4'24	Q3'24	Q2'24	change	YTD'25	YTD'24	change
Non-interest revenues		_							
Discount revenue	\$ 9,361	\$ 8,743	\$ 9,177	\$ 8,780	\$ 8,855	6	\$ 18,104	\$ 17,235	5
Net card fees	2,480	2,333	2,245	2,170	2,060	20	4,813	4,034	19
Service fees and other revenue	1,828	1,722	1,719	1,680	1,688	8	3,550	3,366	5
Total non-interest revenues	13,669	12,798	13,141	12,630	12,603	8	26,467	24,635	7
Interest income									
Interest on loans	5,648	5,552	5,503	5,442	5,092	11	11,200	10,150	10
Interest and dividends on investment securities	17	14	18	18	25	(32)	31	50	(38)
Deposits with banks and other	599	569	556	689	677	(12)	1,168	1,369	(15)
Total interest income	6,264	6,135	6,077	6,149	5,794	8	12,399	11,569	7
Interest expense		-				_			-
Deposits	1,374	1,337	1,397	1,446	1,425	(4)	2,711	2,852	(5)
Long-term debt and other	703	629	642	697	639	10	1,332	1,218	9
Total interest expense	2,077	1,966	2,039	2,143	2,064	1	4,043	4,070	(1)
Net interest income	4,187	4,169	4,038	4,006	3,730	12	8,356	7,499	11
Total revenues net of interest expense	17,856	16,967	17,179	16,636	16,333	9	34,823	32,134	8
Provisions for credit losses			-			_			
Card Member receivables	226	146	182	170	226	_	372	422	(12)
Card Member loans	1,094	901	1,011	1,114	970	13	1,995	1,984	1
Other	85	103	99	72	72	18	188	131	44
Total provisions for credit losses	1,405	1,150	1,292	1,356	1,268	- 11	2,555	2,537	1
Total revenues net of interest expense after			_			_			
provisions for credit losses	16,451	15,817	15,887	15,280	15,065	9	32,268	29,597	9
Expenses									
Card Member rewards	4,618	4,378	4,430	4,168	4,227	9	8,996	8,001	12
Business development	1,589	1,529	1,637	1,430	1,427	11	3,118	2,819	11
Card Member services	1,301	1,328	1,278	1,179	1,154	13	2,629	2,325	13
Marketing	1,555	1,486	1,614	1,470	1,480	5	3,041	2,956	3
Salaries and employee benefits	2,152	2,120	2,102	2,049	1,949	10	4,272	4,047	6
Professional services	591	541	698	579	542	9	1,132	997	14
Data processing and equipment	720	705	805	725	701	3	1,425	1,358	5
Other, net	375	400	567	476	(205)	#	775	159	#
Total expenses	12,901	12,487	13,131	12,076	11,275	14	25,388	22,662	12
Pretax income	3,550 Copyright	3,330 © 2025 <u>www.se</u>	2,756 ecdatabase.co	3,204 <u>m</u> . All Rights R	3,790 eserved.	(6)	6,880	6,935	(1)
Income tax provision		sider the F oviro				(14)	1,411	1,483	(5)

Consolidated Balance Sheets and Related Statistical Information

(Millions, except percentages, per share amounts and where indicated)

		Q2'25 Q1'25		Q4'24	Q3'24		Q2'24	YOY % change	
Assets		Q2 23		QI 25	 Q4 24	 Q3 24		Q2 24	change
Cash & cash equivalents	\$	57,937	\$	52,508	\$ 40,640	\$ 47,918	\$	52,895	10
Card Member receivables, less reserves		59,405		58,355	59,240	58,886	-	59,485	_
Card Member loans, less reserves		136,508		133,611	133,995	128,960		125,530	9
Card Member loans held for sale		2,405		776	758	_		_	
Investment securities		1,258		1,110	1,240	1,268		1,210	4
Other (B)		38,043		35,884	35,588	33,947		33,099	15
Total assets	\$	295,556	\$	282,244	\$ 271,461	\$ 270,979	\$	272,219	9
Liabilities and Shareholders' Equity									
Customer deposits	\$	149,386	\$	146,396	\$ 139,413	\$ 135,438	\$	133,746	12
Short-term borrowings		1,493		1,559	1,374	1,457		1,639	(9)
Long-term debt		58,202		51,236	49,715	53,546		51,521	13
Other (B)	_	54,164	_	51,851	 50,695	 50,831		55,773	(3)
Total liabilities		263,245		251,042	 241,197	 241,272	_	242,679	8
Shareholders' Equity		32,311		31,202	 30,264	 29,707		29,540	9
Total liabilities and shareholders' equity	\$	295,556	\$	282,244	\$ 271,461	\$ 270,979	\$	272,219	9
Return on average equity (C)		36.3 %		33.6 %	34.6 %	33.9 %	,	41.4 %	
Return on average common equity (C)		37.8 %		35.0 %	36.1 %	35.3 %		43.2 %	
Book value per common share (dollars)	\$	44.16	\$	42.28	\$ 40.88	\$ 39.92	\$	39.26	12

See Appendix III for footnote references

Consolidated Capital

	Q2'25		Q1'25		Q4'24		Q3'24		Q2'24
<u>Shares Outstanding (in millions)</u>									
Beginning of period	701		702		704		712		719
Repurchase of common shares	(5)		(2)		(3)		(8)		(7)
Net impact of employee benefit plans and others	 _		1		1	_	—	_	_
End of period	696		701		702		704		712
Risk-Based Capital Ratios - Basel III (\$ in billions)									
Common Equity Tier 1/Risk Weighted Assets (RWA)	10.6 %	6	10.7 %	D	10.5 %	, D	10.7 %	6	10.8 %
Tier 1	11.3 %	6	11.4 %	,)	11.2 %	, D	11.4 %	6	11.5 %
Total	13.2 %	6	13.4 %	, D	13.2 %	, D	13.4 %	6	13.5 %
Common Equity Tier 1	\$ 26.1	\$	25.6	\$	24.9	\$	24.6	\$	24.6
Tier 1 Capital	\$ 27.8	\$	27.2	\$	26.4	\$	26.2	\$	26.1
Tier 2 Capital	\$ 4.8	\$	4.8	\$	4.7	\$	4.6	\$	4.6
Total Capital	\$ 32.6	\$	32.0	\$	31.1	\$	30.8	\$	30.7
RWA	\$ 246.1	\$	239.6	\$	235.8	\$	229.9	\$	227.8
Tier 1 Leverage	9.7 %	6	10.0 %	,)	9.8 %	, D	9.8 %	6	9.9 %
Supplementary Leverage Ratio (SLR) (D)	8.3 %	6	8.5 %	þ	8.3 %	D			
Average Total Assets to calculate the Tier 1 Leverage Ratio (E)	\$ 285.2	\$	273.1	\$	268.8	\$	267.6	\$	263.3
Total Leverage Exposure to calculate SLR (D)	\$ 335.7	\$	322.4	\$	317.0				

See Appendix III for footnote references

Selected Card Related Statistical Information

(Millions, except percentages and where indicated)

							YOY %			YOY %
	 Q2'25	 Q1'25	 Q4'24		Q3'24	 Q2'24	change	 YTD'25	 YTD'24	change
Network volumes (billions) (F)	\$ 472.0	\$ 439.6	\$ 464.0	\$	441.0	\$ 440.6	7	\$ 911.6	\$ 859.8	6
Billed business (G)	\$ 416.3	\$ 387.4	\$ 408.4	\$	387.3	\$ 388.2	7	\$ 803.7	\$ 755.2	6
Card Member loans	\$ 142,275	\$ 139,203	\$ 139,674	\$	134,548	\$ 130,851	9	\$ 142,275	\$ 130,851	9
Cards-in-force (H)	149.4	147.5	146.5		145.5	144.3	4	149.4	144.3	4
Proprietary cards-in-force	85.2	84.6	83.6		82.9	82.1	4	85.2	82.1	4
Basic cards-in-force (H)	126.0	124.2	123.3		122.4	121.4	4	126.0	121.4	4
Proprietary basic cards-in-force	65.6	65.1	64.3		63.7	63.1	4	65.6	63.1	4
Average proprietary basic Card Member										
spending (dollars)	\$ 6,370	\$ 5,987	\$ 6,378	\$	6,110	\$ 6,192	3	\$ 12,362	\$ 12,112	2
Average fee per card (dollars) (I)	\$ 117	\$ 111	\$ 108	\$	105	\$ 101	16	\$ 114	\$ 99	15
Proprietary new cards acquired (J)	3.1	3.4	3.0		3.3	3.3		6.4	6.7	

See Appendix III for footnote references

Network Volumes Related Growth

	Q2'25	Q1'25	Reported Q4'24	I Q3'24	Q2'24	Q2'25	FX- Q1'25	-Adjusted Q4'24	(K) Q3'24	Q2'24	Reported YTD'25	FX- Adjusted (K) YTD'25
Network volumes (F)	7%	5%	7%	5%	3%	6%	6%	8%	5%	4%	6%	6%
Billed business (G)	7	6	8	6	5	7	6	8	6	6	6	7
U.S. Consumer Services	7	7	9	6	6	n/a	n/a	n/a	n/a	n/a	7	n/a
Commercial Services	2	2	4	1	2	2	2	4	1	2	2	2
International Card Services	15	9	11	13	10	12	13	15	13	13	12	12
Merchant industry billed business												
Goods & Services (G&S) spend (73% of Q2'25 billed business)	8	6	7	6	5	7	7	8	6	6	7	7
T&E spend (27% of Q2'25 billed business)	6	5	9	6	6	5	6	10	6	7	5	6

See Appendix III for footnote references

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(Preliminary)

Selected Credit Related Statistical Information

Card Member Loans and Card Member Receivables

(Millions, except percentages and where indicated)

		_						YOY %			YOY %
Card Member loans and receivables	Q2'2	5	Q1'25	Q4'24		Q3'24	Q2'24	change	YTD'25	YTD'24	change
Net write-off rate (principal, interest and fees)											
(L)	2.	2 %	2.4 %	2.2	%	2.2 %	2.4 %	, D	2.3 9	% 2.4 %	6
Net write-off rate (principal only) (L)(M)	2.	0 %	2.1 %		%	1.9 %	2.1 %	, D	2.1 9		6
30+ days past due as a % of total (M)		3 %	1.3 %			1.3 %			1.3 9		
Card Member loans											
Total Card Member loans	\$142,27	5	\$139,203	\$139,674	9	\$134,548	\$130,851	9	\$142,275	\$130,851	9
Credit loss reserves											
Beginning balance	\$ 5,59	2	\$ 5,679	\$ 5,588	9	\$ 5,321	\$ 5,271	6	\$ 5,679	\$ 5,118	11
Provisions - principal, interest and fees	1,09	4	901	1,011		1,114	970	13	1,995	1,984	1
Net write-offs - principal less recoveries	(77	1)	(818)	(735)		(701)	(753)	2	(1,589)	(1,458)	9
Net write-offs - interest and fees less											
recoveries	(16	7)	(178)	(159)		(152)	(160)	4	(345)	(310)	11
Other (N)	1	9	8	(26)		6	(7)	#	27	(13)	#
Ending balance	\$ 5,76	7	\$ 5,592	\$ 5,679	1	\$ 5,588	\$ 5,321	8	\$ 5,767	\$ 5,321	8
Reserve as a % of Card Member loans	4.	1 %	4.0 %	4.1	%	4.2 %	4.1 %	D	4.1 9	% 4.1 %	6
% of past due	29	5 %	284 %	288 9	%	297 %	312 %	, D	295 9	% 312 %	6
Average loans	\$141,41	2	\$137,697	\$136,972	9	\$132,956	\$128,321	10	\$139,604	\$126,507	10
Net write-off rate (principal, interest and fees)											
(L)	2.	7 %	2.9 %	2.6	%	2.6 %	2.8 %	D	2.8 9	% 2.8 %	6
Net write-off rate (principal only) (L)(M)	2.	2 %	2.4 %	2.1	%	2.1 %	2.3 %	, D	2.3 9	% 2.3 %	6
30+ days past due as a % of total (M)	1.	4 %	1.4 %	1.4 9	%	1.4 %	1.3 %	D	1.4 9	% 1.3 %	6
Net interest income divided by average Card Member loans including loans held for sale (O)	11.	8 %	12.2 %	11.7 9	%	12.0 %	11.7 %		12.0 9	% 11.9 %	/0
Net interest yield on average Card Member	11.	5 / 6	12.2 /0	11.7		12.0 /0	11.7		12.0	, , , , , , , , , , , , , , , , , , , ,	Ū
loans including loans held for sale (O)	11.	8 %	12.2 %	11.8	%	12.0 %	11.7 %	, D	12.0 9	% 11.9 %	6
Card Member receivables											
Total Card Member receivables	\$ 59,59	8	\$ 58,503	\$ 59,411	5	\$ 59,042	\$ 59,656	_	\$ 59,598	\$ 59,656	_
Credit loss reserves											
Beginning balance	\$ 14	8	\$ 171	\$ 156	5	\$ 171	\$ 151	(2)	\$ 171	\$ 174	(2)
Provisions - principal and fees	22	6	146	182		170	226	_	372	422	(12)
Net write-offs - principal and fees less											
recoveries	(18	4)	(169)	(164)		(187)	(205)	(10)	(353)	(422)	(16)
Other (N)		3	—	(3)		2	(1)	#	3	(3)	#
Ending balance	\$ 19	3	\$ 148	\$ 171	5	\$ 156	\$ 171	13	\$ 193	\$ 171	13
Reserve as a % of Card Member receivables	0.	3 %	0.3 %	0.3 9	%	0.3 %	0.3 %	D	0.3 9	% 0.3 %	6
Net write-off rate (principal and fees) (L)							served. 1.4 %	, D	1.2 9	% 1.5 %	6
Net write-off rate (principal only) (L)(M)		Consi 4 %	der the Enviro 1.3 %			inting This Do 1.4 %		, D	1.3 9	% 1.6 %	6

See Appendix III for footnote references

Selected Credit Related Statistical Information

Other Loans and Other Receivables

(Millions, except percentages and where indicated)

								YOY %				YOY %
		Q2'25		Q1'25	 Q4'24	 Q3'24	 Q2'24	change	YTD'25		YTD'24	change
Other loans (B)												
Total other loans	\$	10,103	\$	9,678	\$ 9,232	\$ 8,460	\$ 8,157	24	\$ 10,103	\$	8,157	24
Credit loss reserves												
Beginning balance	\$	244	\$	194	\$ 154	\$ 140	\$ 136	79	\$ 194	\$	126	54
Provisions		78		105	94	60	49	59	183		102	79
Net write-offs (principal only)		(48)		(53)	(51)	(44)	(43)	12	(101)		(85)	19
Net write-offs (interest and fees only)		(3)		(2)	(2)	(2)	(2)	50	(5)		(3)	67
Other (N)		1		_	 (1)	 _	 _	_	 1		_	_
Ending balance	\$	272	\$	244	\$ 194	\$ 154	\$ 140	94	\$ 272	\$	140	94
Reserve as a % of other loans	_	2.7 %	,	2.5 %	2.1 %	1.8 %	1.7 %		2.7 %		1.7 %	
Other receivables (B)												
Total other receivables	\$	4,056	\$	3,752	\$ 3,587	\$ 3,800	\$ 3,889	4	\$ 4,056	\$	3,889	4
Credit loss reserves												
Beginning balance	\$	23	\$	27	\$ 49	\$ 44	\$ 27	(15)	\$ 27	\$	27	_
Provisions		7		(2)	5	12	23	(70)	5		29	(83)
Net write-offs		(10)		(3)	(28)	(6)	(4)	#	(13)		(10)	30
Other (N)		(1)		1	1	(1)	(2)	(50)	_		(2)	#
Ending balance	\$	19	\$	23	\$ 27	\$ 49	\$ 44	(57)	\$ 19	\$	44	(57)
Reserve as a % of other receivables		0.5 %	,	0.6 %	0.8 %	 1.3 %	 1.1 %		 0.5 %	_	1.1 %	

- Denotes a variance of 100 percent or more.

See Appendix III for footnote references

Selected Income Statement Information by Segment

(Millions, except percentages)

(Preliminary)

	U	.S. Consumer Services (USCS)	 Commercial Services (CS)		nternational ard Services (ICS)	obal Merchant and Network Services (GMNS)	С	orporate and Other	Consolidated
Q2'25									
Non-interest revenues	\$	5,540	\$ 3,422	\$	2,947	\$ 1,758	\$	2 3	· · · · · · · · · · · · · · · · · · ·
Interest income		3,795	1,240		620	10		599	6,264
Interest expense		782	450		335	(165)		675	2,077
Total revenues net of interest expense Total provisions for credit losses		8,553 829	4,212		3,232 210	1,933		(74) 1	17,856 1,405
Total revenues net of interest expense after		827	500		210	5		1	1,405
provisions for credit losses		7,724	3,852		3,022	1,928		(75)	16,451
Card Member rewards, business development									
and Card Member services		3,967	1,790		1,452	288		11	7,508
Marketing		800	331		322	96		6	1,555
Salaries and employee benefits and other									
operating expenses		1,281	826		783	490		458	3,838
Total expenses		6,048	2,947		2,557	874		475	12,901
Pretax income (loss)	\$	1,676	\$ 905	\$	465	\$ 1,054	\$	(550)	\$ 3,550
Q2'24									
Non-interest revenues	\$	5,029	\$ 3,333	\$	2,548	\$ 1,684	\$	9 9	\$ 12,603
Interest income		3,474	1,051		577	13		679	5,794
Interest expense		771	430		303	(176)		736	2,064
Total revenues net of interest expense		7,732	3,954		2,822	1,873		(48)	16,333
Total provisions for credit losses		706	349		192	20		1	1,268
Total revenues net of interest expense after provisions for credit losses		7,026	3,605		2,630	1,853		(49)	15,065
Card Member rewards, business development and Card Member services		3,587	1,633		1,302	278		8	6,808
Marketing		764	325		290	96		5	1,480
Salaries and employee benefits and other									
operating expenses		1,115	742		748	(58)		440	2,987
Total expenses		5,466	2,700		2,340	316		453	11,275
Pretax income (loss)	\$	1,560	\$ 905	\$	290	\$ 1,537	\$	(502)	\$ 3,790
YOY % change									
Non-interest revenues		10	3		16	4		(78)	8
Interest income		9	18		7	(23)		(12)	8
Interest expense		1	5		11	6		(8)	1
Total revenues net of interest expense		11	7		15	3		(54)	9
Total provisions for credit losses		17	3		9	(75)		—	11
Total revenues net of interest expense after									
provisions for credit losses		10	7		15	4		(53)	9
Card Member rewards, business development	0			A 17	Diable Dia 16			20	10
and Card Member services		ase Consider the	<u>.secdatabase.dom</u> /ironment Before F		ing This Docum	4		38	10
Marketing		5	2		11	—		20	5

U.S. Consumer Services

Selected Income Statement and Statistical Information

(Millions, except percentages and where indicated)

(Preliminary)

Non-interest revenues\$Interest income3Interest expense3Net interest income3Total revenues net of interest expense3Total provisions for credit losses3Total revenues net of interest expense3after provisions for credit losses3Card Member rewards, business4development and Card Member services3Marketing3Salaries and employee benefits and other operating expenses4Total expenses4Pretax segment income\$Billed business (billions) (G)\$1Proprietary cards-in-force (H)4Average proprietary basic Card Member5segment assets\$113Card Member loans\$Yerage proprietary basic Card Member5Segment assets\$113Net write-off rate (principal, interest and fees) (L)5Net write-off rate (principal only) (L)5	22'25 5,540 3,795 782 3,013 8,553 829 7,724 3,967 800 1,281 6,048 1,676 176.5 47.3 33.4 5,322	Q1'25 \$ 5,243 3,763 757 3,006 8,249 631 7,618 3,882 765 1,239 5,886 \$ 1,732 \$ 164.3 46.8 33.0 \$ 5,014		Q4'24 5,314 3,753 815 2,938 8,252 784 7,468 3,816 813 1,294 5,923 1,545 174.0 46.3 32.5	\$ 	Q3'24 5,028 3,722 806 2,916 7,944 812 7,132 3,570 755 1,148 5,473 1,659 162.3 45.7	\$ 	Q2'24 5,029 3,474 771 2,703 7,732 706 7,026 3,587 764 1,115 5,466 1,560 165.1 45.2	9 1 11 11 17 10 11 11 5 15 11 7 7		10,783 7,558 1,539 6,019 16,802 1,460 15,342 7,849 1,565 2,520 11,934 3,408	s s s	9,795 6,955 1,519 5,436 15,231 1,433 13,798 6,943 1,483 2,199 10,625 3,173	15 12 7
Interest income3Interest expense3Net interest income3Total revenues net of interest expense4after provisions for credit losses3Card Member rewards, business4development and Card Member services3Marketing3Salaries and employee benefits and other operating expenses4Total expenses3Total expenses3Pretax segment income\$Billed business (billions) (G)\$Proprietary cards-in-force (H)4Proprietary basic cards-in-force (H)5Proprietary basic cards-in-force (H)5Segment assets\$113Segment assets\$113Segment assets\$124Net write-off rate (principal, interest and fees) (L)5Net write-off rate (principal only) (L)5	3,795 782 3,013 8,553 829 7,724 3,967 800 1,281 6,048 1,676 176.5 47.3 33.4	3,763 757 3,006 8,249 631 7,618 3,882 765 1,239 5,886 \$ 1,732 \$ 164.3 46.8 33.0		3,753 815 2,938 8,252 784 7,468 3,816 813 1,294 5,923 1,545 1,545		3,722 806 2,916 7,944 812 7,132 3,570 755 1,148 5,473 1,659 162.3 45.7		3,474 771 2,703 7,732 706 7,026 3,587 764 1,115 5,466 1,560	9 1 11 11 17 10 11 11 5 15 11 7 7		7,558 1,539 6,019 16,802 1,460 15,342 7,849 1,565 2,520 11,934 3,408		6,955 1,519 5,436 15,231 1,433 13,798 6,943 1,483 2,199 10,625	9 1 11 10 2 11 13 6 15 12 7
Net interest income3Total revenues net of interest expense3Total provisions for credit losses3Total revenues net of interest expense3after provisions for credit losses3Card Member rewards, business3development and Card Member services3Marketing3Salaries and employee benefits and other operating expenses3Total expenses3Pretax segment income\$Billed business (billions) (G)\$Proprietary basic cards-in-force (H)Proprietary basic cards-in-force (H)Average proprietary basic Card Member spending (dollars)\$Segment assets\$113Card Member loans\$Total loans\$\$\$Average loans\$\$\$Net write-off rate (principal, interest and fees) (L)\$Net write-off rate (principal only) (L)	3,013 8,553 829 7,724 3,967 800 1,281 6,048 1,676 176.5 47.3 33.4	757 3,006 8,249 631 7,618 3,882 765 1,239 5,886 \$ 1,732 \$ 164.3 46.8 33.0		815 2,938 8,252 784 7,468 3,816 813 1,294 5,923 1,545 174.0 46.3		806 2,916 7,944 812 7,132 3,570 755 1,148 5,473 1,659 162.3 45.7		771 2,703 7,732 706 7,026 3,587 764 1,115 5,466 1,560 165.1	11 11 17 10 11 5 15 11 7 7	 	1,539 6,019 16,802 1,460 15,342 7,849 1,565 2,520 11,934 3,408		1,519 5,436 15,231 1,433 13,798 6,943 1,483 2,199 10,625	11 10 2 11 13 6 15 12 7
Total revenues net of interest expense8Total provisions for credit losses7Total revenues net of interest expense after provisions for credit losses7Card Member rewards, business development and Card Member services7Marketing7Salaries and employee benefits and other operating expenses7Total expenses7Total expenses7Billed business (billions) (G)\$Proprietary cards-in-force (H)7Proprietary basic cards-in-force (H)8Average proprietary basic Card Member spending (dollars)\$Segment assets\$Summer and the former	8,553 829 7,724 3,967 800 1,281 6,048 1,676 176.5 47.3 33.4	8,249 631 7,618 3,882 765 1,239 5,886 \$ 1,732 \$ 164.3 46.8 33.0		8,252 784 7,468 3,816 813 1,294 5,923 1,545 174.0 46.3		7,944 812 7,132 3,570 755 1,148 5,473 1,659 162.3 45.7		7,732 706 7,026 3,587 764 1,115 5,466 1,560 165.1	11 17 10 11 5 15 11 7 7	\$	16,802 1,460 15,342 7,849 1,565 2,520 11,934 3,408		15,231 1,433 13,798 6,943 1,483 2,199 10,625	11 10 2 11 13 6 15 12
Total provisions for credit lossesITotal revenues net of interest expense after provisions for credit lossesIafter provisions for credit lossesICard Member rewards, business development and Card Member servicesIMarketingISalaries and employee benefits and other operating expensesITotal expensesIPretax segment income\$Billed business (billions) (G)\$Proprietary cards-in-force (H)Proprietary basic cards-in-force (H)Average proprietary basic Card Member spending (dollars)\$Segment assets\$113Total loans\$Net write-off rate (principal, interest and fees) (L)\$Net write-off rate (principal only) (L)	829 7,724 3,967 800 1,281 6,048 1,676 176.5 47.3 33.4	631 7,618 3,882 765 1,239 5,886 \$ 1,732 \$ 164.3 46.8 33.0		784 7,468 3,816 813 1,294 5,923 1,545 174.0 46.3		812 7,132 3,570 755 1,148 5,473 1,659 162.3 45.7		706 7,026 3,587 764 1,115 5,466 1,560 165.1	17 10 11 5 15 11 7 7	\$	1,460 15,342 7,849 1,565 2,520 11,934 3,408		1,433 13,798 6,943 1,483 2,199 10,625	2 11 13 6 15 12 7
Total provisions for credit losses Image: credit losses Total revenues net of interest expense Image: credit losses after provisions for credit losses Image: credit losses Card Member rewards, business Image: credit losses development and Card Member services Image: credit losses Marketing Image: credit losses Salaries and employee benefits and other operating expenses Image: credit losses Total expenses Image: credit losses Pretax segment income \$ Billed business (billions) (G) \$ Proprietary cards-in-force (H) Image: credit losse Proprietary basic cards-in-force (H) Image: credit losse Segment assets \$ Segment assets \$ Segment assets \$ Total loans \$ Average loans \$ Net write-off rate (principal, interest and fees) (L) \$ Net write-off rate (principal only) (L) Image: credit loss	829 7,724 3,967 800 1,281 6,048 1,676 176.5 47.3 33.4	631 7,618 3,882 765 1,239 5,886 \$ 1,732 \$ 164.3 46.8 33.0		784 7,468 3,816 813 1,294 5,923 1,545 174.0 46.3		812 7,132 3,570 755 1,148 5,473 1,659 162.3 45.7		706 7,026 3,587 764 1,115 5,466 1,560 165.1	17 10 11 5 15 11 7 7	\$	1,460 15,342 7,849 1,565 2,520 11,934 3,408		1,433 13,798 6,943 1,483 2,199 10,625	2 11 13 6 15 12 7
Total revenues net of interest expense after provisions for credit losses Card Member rewards, business development and Card Member services Marketing Salaries and employee benefits and other operating expenses Total expenses Total expenses Billed business (billions) (G) Proprietary cards-in-force (H) Proprietary basic cards-in-force (H) Average proprietary basic Card Member spending (dollars) \$ Segment assets \$113 Card Member loans \$ Net write-off rate (principal, interest and fees) (L) \$	3,967 800 1,281 6,048 1,676 176.5 47.3 33.4	3,882 765 1,239 5,886 \$ 1,732 \$ 164.3 46.8 33.0		3,816 813 1,294 5,923 1,545 174.0 46.3		3,570 755 1,148 5,473 1,659 162.3 45.7		3,587 764 1,115 5,466 1,560 165.1	10 11 5 15 11 7 7	\$	15,342 7,849 1,565 2,520 11,934 3,408		13,798 6,943 1,483 2,199 10,625	11 13 6 15 12 7
after provisions for credit losses I Card Member rewards, business development and Card Member services I Marketing I Salaries and employee benefits and other operating expenses I Total expenses I Pretax segment income \$ Billed business (billions) (G) \$ I Proprietary cards-in-force (H) I Proprietary basic cards-in-force (H) I Segment assets \$ 1 Segment assets \$ 1 Segment assets \$ 1 Net write-off rate (principal, interest and fees) (L) \$ 9 Net write-off rate (principal only) (L) I I	3,967 800 1,281 6,048 1,676 176.5 47.3 33.4	3,882 765 1,239 5,886 \$ 1,732 \$ 164.3 46.8 33.0		3,816 813 1,294 5,923 1,545 174.0 46.3		3,570 755 1,148 5,473 1,659 162.3 45.7		3,587 764 1,115 5,466 1,560 165.1	11 5 15 11 7 7	\$	7,849 1,565 2,520 11,934 3,408		6,943 1,483 2,199 10,625	13 6 15 12 7
development and Card Member services3Marketing1Salaries and employee benefits and other operating expenses1Total expenses2Total expenses8Pretax segment income8Billed business (billions) (G)8Proprietary cards-in-force (H)7Proprietary basic cards-in-force (H)7Average proprietary basic Card Member spending (dollars)8Segment assets81113Card Member loans8Total loans8Net write-off rate (principal, interest and fees) (L)8Net write-off rate (principal only) (L)7	800 1,281 6,048 1,676 176.5 47.3 33.4	765 1,239 5,886 \$ 1,732 \$ 164.3 46.8 33.0		813 1,294 5,923 1,545 174.0 46.3		755 1,148 5,473 1,659 162.3 45.7		764 1,115 5,466 1,560 165.1	5 15 11 7 7	\$	1,565 2,520 11,934 3,408		1,483 2,199 10,625	6 15 12 7
Marketing Image: Salaries and employee benefits and other operating expenses Image: Salaries and employee benefits and other operating expenses Total expenses Image: Salaries and employee benefits and other operating expenses Image: Salaries and employee benefits and other operating expenses Total expenses Image: Salaries and employee benefits and other operating expenses Image: Salaries and employee benefits and other operating expenses Billed business (billions) (G) \$ Image: Salaries and employee benefits and salaries Image: Salaries and employee benefits and salaries Billed business (billions) (G) \$ Image: Salaries Image: Salaries Billed business (billions) (G) \$ Image: Salaries Image: Salaries Proprietary basic cards-in-force (H) Image: Salaries Image: Salaries Image: Salaries Average proprietary basic Card Member spending (dollars) \$ Image: Salaries Image: Salaries Segment assets \$ Image: Salaries \$ Image: Salaries Card Member loans \$ Image: Salaries \$ Image: Salaries Total loans \$ Image: Salaries \$ Image: Salaries Net write-off rate (principal, interest and fees) (L) Image: Salaries Image: Sal	800 1,281 6,048 1,676 176.5 47.3 33.4	765 1,239 5,886 \$ 1,732 \$ 164.3 46.8 33.0		813 1,294 5,923 1,545 174.0 46.3		755 1,148 5,473 1,659 162.3 45.7		764 1,115 5,466 1,560 165.1	5 15 11 7 7	\$	1,565 2,520 11,934 3,408		1,483 2,199 10,625	6 15 12 7
Salaries and employee benefits and other operating expenses I Total expenses I Total expenses I Pretax segment income \$ Billed business (billions) (G) \$ Proprietary cards-in-force (H) Proprietary basic cards-in-force (H) Average proprietary basic Card Member spending (dollars) \$ Segment assets \$113 Card Member loans \$ Total loans \$ Net write-off rate (principal, interest and fees) (L) \$ Net write-off rate (principal only) (L) *	1,281 6,048 1,676 176.5 47.3 33.4	1,239 5,886 \$ 1,732 \$ 164.3 46.8 33.0		1,294 5,923 1,545 174.0 46.3		1,148 5,473 1,659 162.3 45.7		1,115 5,466 1,560 165.1	15 11 7 7	\$	2,520 11,934 3,408		2,199 10,625	15 12 7
other operating expenses I Total expenses I Pretax segment income \$ Billed business (billions) (G) \$ Proprietary cards-in-force (H) I Proprietary basic cards-in-force (H) I Average proprietary basic Card Member I spending (dollars) \$ I Segment assets \$1113 Total loans \$ 92 Average loans \$ 92 Net write-off rate (principal, interest and fees) (L) \$ 91 Net write-off rate (principal only) (L) I I	6,048 1,676 176.5 47.3 33.4	\$ 164.3 46.8 33.0		5,923 1,545 174.0 46.3		5,473 1,659 162.3 45.7		5,466 1,560 165.1	11 7 7		11,934 3,408		10,625	12 7
Total expenses 0 Pretax segment income \$ Billed business (billions) (G) \$ Billed business (billions) (G) \$ Proprietary cards-in-force (H) Proprietary basic cards-in-force (H) Average proprietary basic Card Member spending (dollars) \$ Segment assets \$113 Card Member loans \$ Total loans \$ Average loans \$ Net write-off rate (principal, interest and fees) (L) \$	6,048 1,676 176.5 47.3 33.4	\$ 164.3 46.8 33.0		5,923 1,545 174.0 46.3		5,473 1,659 162.3 45.7		5,466 1,560 165.1	11 7 7		11,934 3,408		10,625	12 7
Pretax segment income \$ 1 Billed business (billions) (G) \$ 1 Billed business (billions) (G) \$ 1 Proprietary cards-in-force (H) 7 Proprietary basic cards-in-force (H) 7 Average proprietary basic Card Member 5 spending (dollars) \$ 5 Segment assets \$1113 Card Member loans \$ Total loans \$ 92 Average loans \$ 92 Net write-off rate (principal, interest and fees) (L) \$ Net write-off rate (principal only) (L) 5	1,676 176.5 47.3 33.4	\$ 1,732 \$ 164.3 46.8 33.0		1,545 174.0 46.3		1,659 162.3 45.7		1,560 165.1	7		3,408		,	7
Billed business (billions) (G) \$ 1 Proprietary cards-in-force (H) Proprietary basic cards-in-force (H) Average proprietary basic Card Member spending (dollars) \$ 5 Segment assets \$113 Segment assets \$113 Card Member loans Total loans \$ 92 Average loans \$ 92 Net write-off rate (principal, interest and fees) (L) \$ Net write-off rate (principal only) (L)	176.5 47.3 33.4	\$ 164.3 46.8 33.0		174.0 46.3		162.3 45.7		165.1	7				3,173	
Proprietary cards-in-force (H) Proprietary basic cards-in-force (H) Average proprietary basic Card Member spending (dollars) \$ Segment assets \$113 Card Member loans \$ Total loans \$ Average loans \$ Net write-off rate (principal, interest and fees) (L) \$ Net write-off rate (principal only) (L) \$	47.3 33.4	46.8 33.0	\$	46.3	\$	45.7	\$			\$	340.8	\$		
Proprietary cards-in-force (H) Proprietary basic cards-in-force (H) Average proprietary basic Card Member spending (dollars) \$ Segment assets \$113 Card Member loans \$ Total loans \$ Average loans \$ Net write-off rate (principal, interest and fees) (L) \$ Net write-off rate (principal only) (L) \$	47.3 33.4	46.8 33.0	3	46.3	3	45.7	Э			Э	340.0	Э	318.5	7
Proprietary basic cards-in-force (H) Average proprietary basic Card Member spending (dollars) \$ 5 Segment assets \$113 Card Member loans \$ 113 Total loans \$ 92 Average loans \$ 92 Net write-off rate (principal, interest and fees) (L) \$ 100 Net write-off rate (principal only) (L) \$ 100	33.4	33.0						43.4			47.3		45.2	5
Average proprietary basic Card Member spending (dollars) \$ Segment assets \$113 Card Member loans \$ Total loans \$ Average loans \$ Net write-off rate (principal, interest and fees) (L) \$ Net write-off rate (principal only) (L) \$				32.3		221		31.7	5		33.4		45.2 31.7	
spending (dollars) \$ 4 Segment assets \$113 Card Member loans \$ 92 Average loans \$ 92 Net write-off rate (principal, interest and fees) (L) \$ between the set of the s	5,322	\$ 5.014				32.1		51.7	5		55.4		51.7	5
Segment assets \$113 Card Member loans 1 Total loans \$92 Average loans \$91 Net write-off rate (principal, interest and fees) (L) \$10 Net write-off rate (principal only) (L) \$113			S	5,387	S	5,091	\$	5,258	1	\$	10,341	s	10,220	1
Card Member loans Total loans \$ 92 Average loans \$ 91 Net write-off rate (principal, interest and fees) (L) \$ 10 Net write-off rate (principal only) (L) \$ 10	- ,	\$ 5,011	Ψ	5,007	φ	5,071	Ψ	0,200	1	Φ	10,011	Ψ	10,220	1
Total loans\$ 92Average loans\$ 91Net write-off rate (principal, interest and fees) (L)Net write-off rate (principal only) (L)	3,876	\$110,886	\$1	14,228	\$1	06,201	\$1	08,224	5	\$	113,876	\$	108,224	5
Average loans\$ 91Net write-off rate (principal, interest and fees) (L)Net write-off rate (principal only) (L)														
Net write-off rate (principal, interest and fees) (L) Net write-off rate (principal only) (L)	2,620	\$ 90,072	\$	92,632	\$	86,752	\$	84,958	9	\$	92,620	\$	84,958	9
fees) (L) Net write-off rate (principal only) (L)	1,339	\$ 89,983	\$	89,178	\$	86,223	\$	83,452	9	\$	90,745	\$	82,648	10
Net write-off rate (principal only) (L)														
	2.6 %	3.0 9	%	2.6 %	,	2.6 %		2.9 %			2.8 %		2.9 %	
	2.1 %	2.4 9	%	2.1 %	•	2.1 %		2.4 %			2.2 %		2.3 %	
30+ days past due as a % of total	1.3 %	. 1.4 9	%	1.4 %	•	1.4 %		1.3 %			1.3 %		1.3 %	
Net interest income divided by average														
Card Member loans (O)	13.2 %	13.5 9	%	13.1 %		13.5 %		13.0 %			13.4 %		13.2 %	
Net interest yield on average Card Member loans (O)	12.7 %	13.0 9	%	12.7 %		13.0 %		12.6 %			12.9 %		12.8 %	
Cand Mamban manimables														
Card Member receivables Total receivables \$ 13		\$ 12,824	¢	14,419	¢	13,168	¢	13,796	(5)	¢	13,164	¢	13,796	
	3 164	J 12,024	3	17,417	æ	13,100	ф.	15,790	(3)	¢	13,104	3	15,790	(5)
Net write-off rate (principal and fees) (L)	3,164					12%		1.2 %			0.8 %		1.3 %	
Net write-off rate (principal only) (L)		0.8 9 9 yright © 2025	%	0.9 %		1.4 /0								

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Commercial Services

Selected Income Statement and Statistical Information

(Millions, except percentages and where indicated)

Net interest yield on average Card Member loans including loans held for sale (O) 11.1 % 11.4 % 11.1 % 10.9 % 10.5 % 11.3 % 10.6 % Card Member receivables Copyright © 2025 www.secdatabase.com. All Rights Reserved.	(minions, except percentages and where indicat						YOY %			YOY %
Interest income 1,240 1,202 1,176 1,142 1,051 18 2,442 2,056 19 Interest expense 450 422 442 448 400 5 882 644 5 Net interest expense 4212 4,035 4,122 3,098 3,094 7 8,47 7,739 77 7,739 77 7,739 77 7,739 77 7,739 7,739 74 6,44 6,11 27 1,540 1,121 29 Total provisions for credit loses 3,852 3,776 3,811 3,645 3,645 7 7,558 7,085 7 Card Member reservices 1,750 1,746 1,751 1,627 1,633 10 3,536 3,126 1,33 Marketing 331 337 360 308 3223 2 6,68 651 3 Salaris and omploye bendits and other operating copenses 2,907 2,716 2,700 9 5,174 5,178 2,98 1,14 5,178 2,178 2,98 1,14 5,1,781		Q2'25	Q1'25	Q4'24	Q3'24	Q2'24	change	YTD'25	YTD'24	change
Interest expense 449 432 442 448 430 5 882 844 5 Net interest income 790 770 734 694 621 27 1.560 1.212 29 Total revenues net of interest expense 4.212 4.035 4.122 3.098 3.054 7 5.247 7.739 7 Total prevenues net of interest expense after provisions for credit losses 3.60 3.206 3.811 3.624 3.668 704 (2) Total revenues net of interest expense after provisions for credit losses 3.812 3.706 3.811 3.624 3.668 7 7.558 7.035 7 Card Member reveards, business	Non-interest revenues	\$ 3,422	\$ 3,265	\$ 3,388	\$ 3,304	\$ 3,333	3	\$ 6,687	\$ 6,527	2
Net interest income 790 770 734 694 621 27 1.560 1.212 29 Total revenues net of interest expense 4.212 4.035 4.122 3.998 3.944 7 8.247 7.739 7 Total provisions for credit losses 3.60 329 311 374 349 3 689 704 (2) Total revenues net of interest expense after provisions for credit losses 3.852 3.706 3.811 3.624 3.605 7 7.558 7.035 7 Carl Member services 1.790 1.746 1.751 1.627 1.633 10 3.556 3.126 13 Salaries and employee benefits and other operating expenses 2.86 787 8.86 781 742 11 1.613 1.475 9 Total expenses 2.947 2.870 2.997 2.716 2.700 9 5.817 5.252 11 Pretai expenses 2.947 2.870 2.997 2.716 2.700	Interest income	1,240	1,202	1,176	1,142	1,051	18	2,442	2,056	19
Total revenues net of interest expense 4.212 4.035 4.122 3.098 3.954 7 8.247 7.739 7 Total provisions for credit losses 3.60 329 311 374 349 3 689 704 (2) Total provisions for credit losses 3.852 3.706 3.811 3.624 3.605 7 7.558 7.035 7 Card Member reverds, busines development and Card Member services 1.770 1.746 1.751 1.627 1.633 10 3.536 3.126 13 Marketing 331 337 360 388 325 2 668 651 3 Statris and employe benefits and other operating expenses 226 787 886 781 742 11 1.613 1.475 9 Forlat segments 2.947 2.870 2.997 2.716 2.700 9 5.174 5 1.741 5 1.743 (2) Forlat segment income \$ 905	Interest expense	450	432	442	448	430	5	882	844	5
Total provisions for credit losses 360 329 311 374 349 3 689 744 (2) Total revonues act of interest expense after provisions for credit losses 3,852 3,706 3,811 3,624 3,605 7 7,558 7,035 7 Card Member revards, business development and Card Member services 1,790 1,746 1,751 1,627 1,633 10 3,536 3,126 13 Salaries and employce benefits and other operating expenses 2267 2,870 2,977 2,716 2,700 9 5,817 5,252 11 Pretax segment income 2,905 \$ 8,86 781 742 1 1,613 1,475 9 Total expenses 2,047 2,870 2,977 2,716 2,700 9 5,817 5,252 11 Pretax segment income 5 905 \$ 8,15 15,4 5 15,4 - 5 1,741 8 5,829 Sindifuencer force (II) 15,4	Net interest income	790	770	734	694	621	27	1,560	1,212	29
Total revenues net of interest expense after provisions for credit losses 3,882 3,706 3,811 3,624 3,605 7 7,558 7,035 7 Card Member services 1,790 1,746 1,751 1,627 1,633 10 3,536 3,126 13 Marketing 331 337 360 308 325 2 668 651 3 Subtries and employce benefits and other operating expenses 2,047 2,870 2,997 2,716 2,700 9 5,817 5,252 11 Pretux segment income \$ 905 \$ 8.86 \$ 13.0 \$ 132,3 2 \$ 2,647 \$ 2,522 11 Pretux segment income \$ 905 \$ 8.86 \$ 13.0 \$ 132,3 2 \$ 2,647 \$ 2,595 2 Proprietary cards-in-force (II) 15.4 15.5 15.4 15.5 15.4 - 15.4 15.4 - <t< td=""><td>Total revenues net of interest expense</td><td>4,212</td><td>4,035</td><td>4,122</td><td>3,998</td><td>3,954</td><td>7</td><td>8,247</td><td>7,739</td><td>7</td></t<>	Total revenues net of interest expense	4,212	4,035	4,122	3,998	3,954	7	8,247	7,739	7
provisions for credit losses 3,852 3,706 3,811 3,624 3,605 7 7,558 7,035 7 Card Member rewards, business development and Card Member service 1,790 1,746 1,751 1,627 1,633 10 3,536 3,126 13 Marketing 331 337 360 308 325 2 668 651 3 Statries and employe benefits and other operating capenses 826 787 886 781 742 11 1,613 1,475 9 Total expenses 2.947 2.870 2.997 2,716 2,700 9 5,817 5,252 11 Pretax segment income 5 905 \$ 8,36 \$ 814 \$ 908 \$ 92.5 \$ 5,252 12 Proprietary cards-in-force (H) 15.4 15.5 15.4 15.5 15.4 - 5 16,465 2 Segment assets 5 6,2,152 \$ 8,30,307	Total provisions for credit losses	360	329	311	374	349	3	689	704	(2)
development and Card Member services 1,790 1,746 1,751 1,627 1,633 10 3,536 3,126 13 Marketing 331 337 360 308 325 2 668 651 3 Salaries and employee benefits and other operating expenses 826 787 886 781 742 11 1.613 1.475 9 Total expenses 2,947 2,970 2,970 2,716 2,700 9 5,817 5,252 11 Pretax segment income 5 905 \$ 836 5 814 5 908 5 905 - 5 1,741 5 1,783 (2) Pretax segment income 5 905 \$ 135.5 15.4 15.5 15.4 - 5 1,44 5 1,84 - 1,44 - 1,54 <td< td=""><td>•</td><td>3,852</td><td>3,706</td><td>3,811</td><td>3,624</td><td>3,605</td><td>7</td><td>7,558</td><td>7,035</td><td>7</td></td<>	•	3,852	3,706	3,811	3,624	3,605	7	7,558	7,035	7
Marketing 331 337 360 308 325 2 668 651 3 Salaries aud employce benefits and other operating expenses 826 787 886 781 742 11 1.613 1.475 9 Total expenses 2.947 2.870 2.997 2.716 2.700 9 5.817 5.252 11 Pretax segment income S 905 S 836 S 814 S 908 905 - S 1.741 S 1.783 (2) Bilded business (billions) (G) S 135.5 S 12.5 15.4 15.5 15.4 - N 15.4 15.4 - Nerage proprietary basic Card Member - 15.4 15.4 15.4 - Nerage proprietary basic Card Member - 15.4 15.4 15.4 15.4 15.4 15.4 15.4 15.4 15.4 2 S 16.845 2 S 5 62.152 S 62.012 S 58.969 S 59.716 S 58.903 5 S 62.152 S 58.993 5 S	Card Member rewards, business									
Salaries and employee benefits and other 826 787 886 781 742 11 1.613 1.475 9 Total expenses 2.947 2.870 2.997 2.716 2.700 9 5.817 5.252 11 Pretax segment income \$ 905 \$ 836 \$ 814 \$ 908 \$ 905 - \$ 1,741 \$ 1,783 (2) Billed business (billions) (G) \$ 135.5 \$ 129.2 \$ 136.0 \$ 131.0 \$ 132.3 2 \$ 2.47 \$ 2.995.5 2 Proprietary cards-in-force (II) 15.4 15.5 15.4 15.5 15.4 - 15.4 15.4 - Average proprietary basic Card Member segment assets \$ 62,152 \$ 62,012 \$ 58,969 \$ 59,716 \$ 58,993 5 \$ 17,165 \$ 16,845 2 Segment assets \$ 5 02,152 \$ 62,012 \$ 58,969 \$ 59,716 \$ 58,993 5 \$ 5,014 \$ 2 2,8621 5 Average loans \$ 31,253 \$ 30,043 \$ 31,240 \$ 29,647 \$ 29,869 \$ 28,621 5 \$ 5 \$ 2,152 \$ 5	development and Card Member services	1,790	1,746	1,751	1,627	1,633	10	3,536	3,126	13
operating expenses 826 787 886 781 742 11 1.613 1.475 9 Tital expenses 2,947 2,870 2,977 2,716 2,700 9 5,817 5,252 11 Pretax segment income \$ 905 \$ 836 \$ 814 \$ 908 \$ 905 - \$ 1,741 \$ 1,783 (2) Billed business (billions) (G) \$ 135.5 \$ 129.2 \$ 136.0 \$ 131.0 \$ 132.3 2 \$ 264.7 \$ 259.5 2 Proprietary cards-in-force (H) 15.4 15.5 15.4 15.4 - 15.4 15.4 - Average proprietary basic Card Member \$ 8,804 \$ 8,474 \$ 8,588 2 \$ 5 16,845 2 \$ 5 16,845 2 \$ 5 3,0143 \$ 3,2,603 \$ 2,8,621 5 <	Marketing	331	337	360	308	325	2	668	651	3
Pretax segment income S 905 S 836 S 814 S 908 S 905 - S 1,741 S 1,783 (2) Billed business (billions) (G) S 135.5 S 129.2 S 136.0 S 131.0 S 132.3 2 S 264.7 S 259.5 2 Proprietary cards-in-force (H) 15.4 15.5 15.4 15.5 15.4 - 15.4 15.4 - Average proprietary basic Card Member spending (dollars) S 8,782 S 8,380 S 8,474 S 8,588 2 S 16.4 15.4 - Average proprietary basic Card Member spending (dollars) S 8,782 S 8,380 S 8,474 S 8,588 2 S 16.4 15.4 - - 15.4 15.4 - - 16.4 15.4 - - 16.4 15.4 2.5 2.5 5 5.9,93 5 62,152 S 8,993 5 2.6,2152		826	787	886	781	742	11	1,613	1,475	9
Pretax segment income S 905 S 836 S 814 S 908 S 905 - S 1,741 S 1,783 (2) Billed business (billions) (G) S 135.5 S 129.2 S 136.0 S 131.0 S 132.3 2 S 264.7 S 259.5 2 Proprietary cards-in-force (H) 15.4 15.5 15.4 15.5 15.4 - 15.4 15.4 - Average proprietary basic Card Member spending (dollars) S 8,782 S 8,380 S 8,044 S 8,474 S 8,588 2 S 16,845 2 Segment assets S 62,152 S 62,012 S 58,969 S 59,716 S 58,993 5 8 62,152 S 8,993 5 8 62,152 S 8,993 5 8 2,8621 5 Card Member loans S 30,143 S 31,240 S 29,647 S 28,621	Total expenses	2,947	2,870	2,997	2,716	2,700	9	5,817	5,252	11
Proprietary cards-in-force (II) 15.4 15.5 15.4 15.5 15.4 - 15.4 15.4 - - 15.4 15.4 - - - Average proprietary basic Card Member spending (dollars) \$ <th< td=""><td>*</td><td></td><td></td><td></td><td></td><td></td><td>_</td><td></td><td></td><td></td></th<>	*						_			
Proprietary cards-in-force (II) 15.4 15.5 15.4 15.5 15.4 - 15.4 15.4 - - 15.4 15.4 - - - Average proprietary basic Card Member spending (dollars) \$ <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>										
Proprietary cards-in-force (II) 15.4 15.4 15.5 15.4 15.4 15.5 15.4 - 15.4 15.4 15.4 - - Average proprietary basic Card Member spending (dollars) \$ 15.4 15.4 15.4 - 15.4 15.4 - Average proprietary basic Card Member spending (dollars) \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ 15.4										
Average proprietary basic Card Member spending (dollars) \$\$8,782 \$\$8,380 \$\$8,804 \$\$8,474 \$\$8,588 2 \$\$17,165 \$\$16,845 2 Segment assets \$\$62,152 \$\$62,012 \$\$58,969 \$\$59,716 \$\$58,993 \$\$\$\$<5							2			2
spending (dollars) \$ \$ 8,782 \$ 8,380 \$ 8,474 \$ 8,588 2 \$ 17,165 \$ 16,845 2 Segment assets \$ \$ 6,2,152 \$ 6,2,012 \$ 58,969 \$ 59,716 \$ 58,993 5 \$ 16,845 2 Card Member loans \$ 30,143 \$ 31,240 \$ 29,869 \$ 28,621 5 \$ \$ 30,143 \$ 28,621 5 \$ 30,143 \$ 28,621 5 \$ 30,143 \$ 28,0203 \$ 28,021 1 \$ 28,621 5 Average loans \$ 31,253 \$ 30,307 \$ 30,203 \$ 29,428 \$ 28,031 11 \$ 30,714 \$ 28,621 5 Average loans \$ 31,253 \$ 30,307 \$ 30,203 \$ 29,428 \$ 28,031 11 \$ 30,714 \$ 28,621 5 Net write-		15.4	15.5	15.4	15.5	15.4	_	15.4	15.4	_
Segment assets \$ 62,152 \$ 62,012 \$ 58,969 \$ 59,716 \$ 58,993 5 \$ 62,152 \$ 58,993 5 Card Member loans Total loans \$ 30,143 \$ 31,240 \$ 29,647 \$ 29,869 \$ 28,621 5 \$ 30,143 \$ 28,621 5 Average loans \$ 31,253 \$ 30,307 \$ 30,203 \$ 29,428 \$ 28,031 11 \$ 30,714 \$ 27,243 13 Net write-off rate (principal, interest and fees) (1.) 2.9 % 3.0 % 2.7 % 2.6 % 2.7 % 3.0 % 2.7 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 2.5 % 2.3 % 3.0 % 3.0 % 3.0 % 3.0 % 3.0 % 3.0 % 3.0 % 3.0 % 3.0 % 3.0 %<		\$ 8,782	\$ 8,380	\$ 8,804	\$ 8.474	\$ 8,588	2	\$ 17,165	\$ 16.845	2
Card Member Ioans \$ 30,143 \$ 31,240 \$ 29,647 \$ 29,869 \$ 28,621 5 \$ 30,143 \$ 28,621 5 Average Ioans \$ 31,253 \$ 30,307 \$ 30,203 \$ 29,428 \$ 28,031 11 \$ 30,714 \$ 27,243 13 Net write-off rate (principal, interest and fees) (L) 2.9 % 3.0 % 2.7 % 2.6 % 2.7 % 3.0 % 2.7 % Net write-off rate (principal only) (L) 2.5 % 2.6 % 2.3 % 2.2 % 2.3 % 2.5 % 2.3 % 30+ days past due as a % of total 1.6 % 1.5 % 1.5 % 1.4 % 1.6 % 1.4 % Net interest income divided by average Card Member Ioans including Ioans held for sale (O) 9.8 % 10.1 % 9.6 % 9.4 % 8.9 % 9.9 % 8.9 % Net interest yield on average Card Member Just including Ioans held for sale (O) 11.1 % 11.4 % 10.9 % 10.5 % 11.3 % 10.6 %	spenning (usinis)	\$ 0,702	\$ 0,000	\$ 0,001	\$ 0,171	\$ 0,000	-	\$ 11,100	\$ 10,010	_
Total loans \$ 30,143 \$ 31,240 \$ 29,647 \$ 29,869 \$ 28,621 5 \$ 30,143 \$ 28,621 5 Average loans \$ 31,253 \$ 30,307 \$ 30,203 \$ 29,428 \$ 28,031 11 \$ 30,714 \$ 27,243 13 Net write-off rate (principal, interest and fees) (L) 2.9 % 3.0 % 2.7 % 2.6 % 2.7 % 3.0 % 2.3 % 3.0 % 2.5 % 2.3 % 3.0 % 2.5 % 2.3 % 3.0 % 3.0 % 1.6 % 1.4 % 1.4 % 1.6 % 1.4 % 1.6 % 9.6 % 9.4 % 8.9 % 9.9 % 8.9 % 9.9 % 8.9 % 9.6 % 9.1 % 9.6 % <	Segment assets	\$ 62,152	\$ 62,012	\$ 58,969	\$ 59,716	\$ 58,993	5	\$ 62,152	\$ 58,993	5
Average loans \$ 31,253 \$ 30,307 \$ 30,203 \$ 29,428 \$ 28,031 11 \$ 30,714 \$ 27,243 13 Net write-off rate (principal, interest and fees) (1.) 2.9 % 3.0 % 2.7 % 2.6 % 2.7 % 3.0 % 2.5 % 2.3 % 2.3 % 3.0 % 1.6 % 1.6 % 1.6 % 1.6 % 1.6 % 1.6 % 1.4 % 1.6 % 1.6 %	<u>Card Member loans</u>									
Net write-off rate (principal, interest and fees) (L) 2.9 % 3.0 % 2.7 % 2.6 % 2.7 % 3.0 % 2.7 % Net write-off rate (principal only) (L) 2.5 % 2.6 % 2.3 % 2.2 % 2.3 % 2.5 % 2.3 % 30+ days past due as a % of total 1.6 % 1.6 % 1.5 % 1.4 % 1.6 % 1.4 % Net interest income divided by average Card Member loans including loans held for sale (O) 9.8 % 10.1 % 9.6 % 9.4 % 8.9 % 9.9 % 8.9 % Net interest yield on average Card Member 11.1 % 11.1 % 10.9 % 10.5 % 11.3 % 10.6 % Card Member receivables Copyright © 2025 www.secdatabase.com. All Rights Reserved. Xesserved. Xesserved.	Total loans	\$ 30,143	\$ 31,240	\$ 29,647	\$ 29,869	\$ 28,621	5	\$ 30,143	\$ 28,621	5
fees) (L) 2.9 % 3.0 % 2.7 % 2.6 % 2.7 % 3.0 % 2.7 % Net write-off rate (principal only) (L) 2.5 % 2.6 % 2.3 % 2.2 % 2.3 % 2.5 % 2.3 % 30+ days past due as a % of total 1.6 % 1.6 % 1.5 % 1.4 % 1.6 % 1.4 % Net interest income divided by average Card Member loans including loans held for sale (O) 9.8 % 10.1 % 9.6 % 9.4 % 8.9 % 9.9 % 8.9 % Net interest yield on average Card Member loans including loans held for sale (O) 11.1 % 11.1 % 10.9 % 10.5 % 11.3 % 10.6 % Card Member receivables Copyright © 2025 www.secdatabase.com. All Rights Reserved.	Average loans	\$ 31,253	\$ 30,307	\$ 30,203	\$ 29,428	\$ 28,031	11	\$ 30,714	\$ 27,243	13
Net write-off rate (principal only) (L) 2.5 % 2.6 % 2.3 % 2.2 % 2.3 % 2.5 % 2.3 % 30+ days past due as a % of total 1.6 % 1.6 % 1.5 % 1.5 % 1.4 % 1.6 % 1.4 % Net interest income divided by average Card Member loans including loans held for sale (O) 9.8 % 10.1 % 9.6 % 9.4 % 8.9 % 9.9 % 8.9 % Net interest yield on average Card Member loans including loans held for sale (O) 9.8 % 10.1 % 9.6 % 9.4 % 8.9 % 9.9 % 8.9 % Net interest yield on average Card Member loans including loans held for sale (O) 11.1 % 11.4 % 11.1 % 10.9 % 10.5 % 11.3 % 10.6 % Card Member receivables			2.0.0/	2.5.0/		2.5.0/		2.0.0	2 5 0/	
30+ days past due as a % of total 1.6 % 1.6 % 1.5 % 1.4 % 1.6 % 1.4 % Net interest income divided by average										
Net interest income divided by average Card Member loans including loans held for sale (O) 9.8 % 10.1 % 9.6 % 9.4 % 8.9 % 9.9 % 8.9 % Net interest yield on average Card Member loans including loans held for sale (O) 11.1 % 11.4 % 11.1 % 10.9 % 10.5 % 11.3 % 10.6 %										
Card Member loans including loans held for sale (O) 9.8 % 10.1 % 9.6 % 9.4 % 8.9 % 9.9 % 8.9 % Net interest yield on average Card Member	Sut days past due as a % of total	1.0 70	1.0 70	1.5 76	1.5 76	1.4 70		1.0 %	o 1.4 70	
sale (O) 9.8 % 10.1 % 9.6 % 9.4 % 8.9 % 9.9 % 8.9 % Net interest yield on average Card Member Interest yield on	Net interest income divided by average									
Net interest yield on average Card Member loans including loans held for sale (O) 11.1 % 11.4 % 11.1 % 10.9 % 10.5 % 11.3 % 10.6 % Card Member receivables Copyright © 2025 www.secdatabase.com. All Rights Reserved.	Card Member loans including loans held for									
Ioans including loans held for sale (O) 11.1 % 11.4 % 11.1 % 10.9 % 10.5 % 11.3 % 10.6 % Card Member receivables Copyright © 2025 www.secdatabase.com. All Rights Reserved. All Rights Reserved.	sale (O)	9.8 %	10.1 %	9.6 %	9.4 %	8.9 %		9.9 %	8.9 %	
Card Member receivables Copyright © 2025 www.secdatabase.com. All Rights Reserved.	Net interest yield on average Card Member									
Copyright © 2025 <u>www.secdatabase.com</u> . All Rights Reserved.	loans including loans held for sale (O)	11.1 %	11.4 %	11.1 %	10.9 %	10.5 %		11.3 %	5 10.6 %	
Copyright © 2025 www.secdatabase.com. All Rights Reserved.	Card Member receivables									
							(7)	\$ 24,955	\$ 26,737	(7)

International Card Services

Selected Income Statement and Statistical Information

(Millions, except percentages and where indicated)

(Preliminary)

	02'25	Q1'25	Q4'24	Q3'24	Q2'24	YOY % change	YTD'25	YTD'24	YOY % change
Non-interest revenues	\$ 2,947	§ 2,646	\$ 2,725	\$ 2,659	\$ 2,548	16		\$ 4,985	12
Interest income	620	596	583	588	577	7	1,216	1,160	5
Interest expense	335	306	318	311	303	11	641	610	5
Net interest income	285	290	265	277	274	4	575	550	5
Total revenues net of interest expense	3,232	2,936	2,990	2,936	2,822	4	6,168	5,535	
	, ,	· ·	,	·	,			374	11
Total provisions for credit losses	210	192	194	158	192	9	402	374	7
Total revenues net of interest expense after provisions for credit losses	3,022	2,744	2,796	2,778	2,630	15	5,766	5,161	12
Card Member rewards, business			2,770	2,770	2,000	15			12
development and Card Member services	1,452	1,312	1,442	1,296	1,302	12	2,764	2,505	10
Marketing	322	300	306	287	290	11	622	642	(3)
Salaries and employee benefits and other									(-)
operating expenses	783	751	1,014	740	748	5	1,534	1,472	4
Total expenses	2,557	2,363	2,762	2,323	2,340	9	4,920	4,619	7
Pretax segment income	\$ 465	\$ 381	\$ 34	\$ 455	\$ 290	60	\$ 846	\$ 542	56
Billed business (billions) (G)	\$ 103.9	\$ 92.9	\$ 97.7	\$ 93.6	\$ 90.2	15	\$ 196.7	\$ 175.6	12
Proprietary cards-in-force (H)	22.5	22.3	21.9	21.7	21.5	5	22.5	21.5	5
Proprietary basic cards-in-force (H)	16.9	16.7	16.4	16.2	16.0	6	16.9	16.0	6
Average proprietary basic Card Member									
spending (dollars)	\$ 6,197	\$ 5,619	\$ 6,003	\$ 5,829	\$ 5,681	9	\$ 11,823	\$ 11,122	6
Segment assets	\$ 46,500	\$ 42,620	\$ 42,879	\$ 43,073	\$ 41,982	11	\$ 46,500	\$ 41,982	11
	,	4,	4,	4,	*;; *-			4,	
<u>Card Member loans - consumer and small</u> <u>business</u>									
Total loans	\$ 19,512	\$ 17,891	\$ 17,395	\$ 17,927	\$ 17,272	13	\$ 19,512	\$ 17,272	13
Average loans	\$ 18,820	\$ 17,407	\$ 17,591	\$ 17,305	\$ 16,838	12	\$ 18,145	\$ 16,616	9
Net write-off rate (principal, interest and									
fees) (L)	2.5 %	2.3 %	2.3 %	2.4 %	2.5 %		2.4 %	2.6 %	
Net write-off rate (principal only) (L)	2.1 %	2.0 %	1.9 %	2.0 %	2.1 %		2.0 %	2.1 %	
30+ days past due as a % of total	1.2 %	1.2 %	1.2 %	1.2 %	1.2 %		1.2 %	1.2 %	
Net interest income divided by average Card Member loans (O)	6.1 %	6.8 %	6.0 %	6.4 %	6.5 %		6.4 %	6.7 %	
Net interest yield on average Card Member									
loans (O)	8.8 %	9.4 %	8.7 %	8.8 %	9.0 %		9.1 %	9.3 %	
Cond Mambara 1 11									
Card Member receivables	A A A A	@ 10 =0=		0 10 -2-	0 10 10-		()		
Total receivables	\$ 21,479	\$ 19,507	\$ 20,047	\$ 19,533	\$ 19,123	12	\$ 21,479	\$ 19,123	12
Net write-off rate (principal and fees) (L)	1.5 %	1.3 % ight © 2025 www	1.3 %	1.3 %	1.5 %		1.4 %	1.6 %	
Net write-off rate (principal only) -	Please	Consider the En	vironment Befo	re Printing This	Document		1.4.0/	1 6 8/	
consumer and small business (L)	1.5 %	1.3 %	1.3 %	1.4 %	1.6 %		1.4 %	1.6 %	

Global Merchant and Network Services

Selected Income Statement and Statistical Information

(Millions, except percentages and where indicated)

										YOY %					YOY %
	(Q2'25		Q1'25		Q4'24		Q3'24	 Q2'24	change	Ŋ	/TD'25	Ŋ	/TD'24	change
Non-interest revenues	\$	1,758	\$	1,660	\$	1,723	\$	1,667	\$ 1,684	4	\$	3,418	\$	3,339	2
Interest income		10		12		11		11	13	(23)		22		30	(27)
Interest expense		(165)	_	(143)		(160)	_	(169)	(176)	6		(308)		(374)	18
Net interest income		175		155		171		180	189	(7)		330		404	(18)
Total revenues net of interest expense		1,933		1,815		1,894		1,847	1,873	3		3,748		3,743	—
Total provisions for credit losses		5		(2)		6		10	20	(75)		3		26	(88)
Total revenues net of interest expense after															
provisions for credit losses		1,928		1,817	_	1,888		1,837	 1,853	4		3,745	_	3,717	1
Business development and Card Member															
services		288		283		322		269	278	4		571		557	3
Marketing		96		76		130		112	96	_		172		169	2
Salaries and employee benefits and other															
operating expenses		490		468		583		465	(58)	#		958		437	#
Total expenses		874	_	827		1,035	_	846	 316	#		1,701	_	1,163	46
Pretax segment income	\$	1,054	\$	990	\$	853	\$	991	\$ 1,537	(31)	\$	2,044	\$	2,554	(20)
Total network volumes (billions) (F)	\$	472.0	\$	439.6	\$	464.0	\$	441.0	\$ 440.6	7	\$	911.6	\$	859.8	6
Segment assets	\$	18,324	\$	18,083	\$	17,712	\$	17,739	\$ 24,446	(25)	\$	18,324	\$	24,446	(25)

- Denotes a variance of 100 percent or more.

See Appendix III for footnote references

American Express Company

Appendix I

Components of Return on Average Equity (ROE) and Return on Average Common Equity (ROCE)

(Millions, except percentages)

	 Q2'25	_	Q1'25	 Q4'24		Q3'24		Q2'24		
ROE										
Annualized Net income	\$ 11,540	\$	10,336	\$ 10,129	\$	10,028	\$	12,060		
Average shareholders' equity	\$ 31,756	\$	30,733	\$ 29,266	\$	29,623	\$	29,152		
Return on average equity (C)	36.3 %	, D	33.6 %	34.6 %	33.9 %			41.4 %		
Reconciliation of ROCE										
Annualized Net income	\$ 11,540	\$	10,336	\$ 10,129	\$	10,028	\$	12,060		
Preferred share dividends and equity related adjustments	58		57	58		58		59		
Earnings allocated to participating share awards and other	75		69	76		75		92		
Net income attributable to common shareholders	\$ 11,407	\$	10,210	\$ 9,995	\$	9,895	\$	11,909		
Average shareholders' equity	\$ 31,756	\$	30,733	\$ 29,266	\$	29,623	\$	29,152		
Average preferred shares	 1,584		1,584	 1,584		1,584	_	1,584		
Average common shareholders' equity	\$ 30,172	\$	29,149	\$ 27,682	\$	28,039	\$	27,568		
Return on average common equity (C)	 37.8 %	, D	35.0 %	 36.1 %		35.3 %		43.2 %		

See Appendix III for footnote references

American Express Company

Appendix II

Net Interest Yield on Average Card Member Loans

(Millions, except percentages and where indicated)

(Preliminary)

	_	Q2'25		Q1'25		Q4'24		Q3'24		Q2'24		YTD'25		YTD'24
Consolidated														
Net interest income	\$	4,187	\$	4,169	\$	4,038	\$	4,006	\$	3,730		\$8,356		\$7,499
Exclude:														
Interest expense not attributable to our Card Member														
loan portfolio (P)		918		851		865		940		912		1,769		1,794
Interest income not attributable to our Card Member														
loan portfolio (Q)		(895)		(851)		(823)	-	(940)		(920)		(1,746)		(1,836)
Adjusted net interest income (O)	\$	4,210	\$	4,169	\$	4,080	\$	4,006	\$	3,722	\$	8,379	\$	7,457
Average Card Member loans including loans held for sale	\$	142,603	\$	138,457	\$	137,161	\$	132,956	\$	128,321	\$	140,608	\$	126,507
Net interest income divided by average Card Member														
loans including loans held for sale (O)		11.8 %		12.2 %		11.7 %		12.0 %		11.7 %		12.0 %		11.9 %
Net interest yield on average Card Member loans														
including loans held for sale (O)		11.8 %		12.2 %		11.8 %		12.0 %		11.7 %		12.0 %		11.9 %
U.S. Consumer Services														
Net interest income	\$	3,013	\$	3,006	\$	2,938	\$	2,916	\$	2,703	\$	6,019	\$	5,436
Exclude:	φ	5,015	Ψ	5,000	Φ	2,550	Φ	2,910	Φ	2,705	Φ	0,017	Φ	3,400
Interest expense not attributable to our Card Member														
loan portfolio (P)		70		64		73		45		44		134		80
Interest income not attributable to our Card Member														
loan portfolio (Q)		(186)		(177)		(160)		(143)		(132)		(363)		(254)
Adjusted net interest income (O)	\$	2,897	\$	2,893	\$	2,851	\$	2,818	\$	2,615	\$	5,790	\$	5,262
Average Card Member loans	\$	91,339	\$	89,983	\$	89,178	\$	86,223	\$	83,452	\$	90,745	\$	82,648
Net interest income divided by average Card Member		12 2 0/		12 5 0/		12 1 0/		12 5 0/		12.0.0/		12 4 0/		12 2 0/
		13.2 %		13.5 %		13.1 %		13.5 %		13.0 %		13.4 %		13.2 %
Net interest yield on average Card Member loans (O)		12.7 %		13.0 %		12.7 %		13.0 %		12.6 %		12.9 %		12.8 %
Commercial Services														
Net interest income	\$	790	\$	770	\$	734	\$	694	\$	621	\$	1,560	\$	1,212
Exclude:														
Interest expense not attributable to our Card Member														
loan portfolio (P)		200		192		198		193		190		392		374
Interest income not attributable to our Card Member														
loan portfolio (Q)		(91)		(88)		(86)		(84)	-	(81)	_	(179)		(155)
Adjusted net interest income (O)	\$	899	\$	874	\$	846	\$	803	\$	730	\$	1,773	\$	1,431
Average Card Member loans including loans held for sale	\$	32,443	\$	31,067	\$	30,392	\$	29,428	\$	28,031	\$	31,718	\$	27,243
Net interest income divided by average Card Member														
loans including loans held for sale (O)		9.8 %		10.1 %		9.6 %		9.4 %		8.9 %		9.9 %		8.9 %
Net interest yield on average Card Member loans		11 1 0/		11 4 07		11 1 0/		10.0.0/		10 5 0/		11.2.0/		10 4 64
including loans held for sale (O)		11.1 %		11.4 %		11.1 %		10.9 %		10.5 %		11.3 %		10.6 %
International Card Services														
Net interest income			đ											
	_ \$	285	.	290	<u>،</u> \$,	265 Rights Rese	\$	277	\$	274	\$	575	\$	550

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The financial measures in the preceding tables are presented on a basis prepared in conformity with accounting principles generally accepted in the United States of America (GAAP), unless otherwise indicated. Certain reclassifications of prior period amounts have been made to conform to the current period presentation. The sum of the components reported across periods in the tables included in this report may not equal the total amount reported year-to-date due to rounding.

- (A) Represents net income, less (i) earnings allocated to participating share awards of \$18 million, \$18 million, \$17 million, \$18 million and \$23 million in Q2'25, Q1'25, Q4'24, Q3'24 and Q2'24, respectively; and (ii) dividends on preferred shares of \$15 million, \$14 million, \$14 million, \$15 million and \$15 million in Q2'25, Q1'25, Q4'24, Q3'24 and Q2'24, respectively.
- (B) Within assets, "other" includes the following items as presented in our Consolidated Balance Sheets: Other loans, less reserves for credit losses, Premises and equipment and Other assets (including Other receivables); and within liabilities, "other" includes the following items: Accounts payable and Other liabilities.
- (C) Return on Average Equity (ROE) is calculated by dividing annualized net income for the period by average shareholders' equity for the period. Return on Average Common Equity (ROCE) is calculated by dividing annualized net income attributable to common shareholders for the period by average common shareholders' equity for the period.
- (D) Supplementary Leverage Ratio is calculated as Tier 1 capital divided by total leverage exposure. Total leverage exposure includes total average on-balance sheet assets and certain off-balance sheet exposures, net of amounts that are deducted from Tier 1 capital. We became a Category III firm in the third quarter of 2024 and thus are subject to a minimum supplementary leverage ratio from the fourth quarter onwards.
- (E) Presented for the purpose of calculating the Tier 1 Leverage Ratio.
- (F) Network volumes represent total transaction volumes (including cash advances) on payment products issued by American Express and under network partnership agreements with banks and other institutions, including joint ventures, as well as alternative payment solutions facilitated by American Express.
- (G) Billed business represents transaction volumes (including cash advances) on payment products issued by American Express.
- (H) Cards-in-force represent the number of cards that are issued and outstanding by American Express (proprietary cards-in-force) and cards issued and outstanding under network partnership agreements with banks and other institutions, except for retail cobrand cards issued by network partners that had no out-of-store spending activity during the prior twelve months. Basic cards-in-force excludes supplemental cards issued on consumer accounts. Cards-in-force is useful in understanding the size of our Card Member base.
- (I) Average fee per card is computed on an annualized basis based on proprietary net card fees divided by average proprietary total cards-in-force.
- (J) Proprietary new cards acquired represents the number of new cards issued by American Express during the referenced period, net of replacement cards. Proprietary new cards acquired is useful as a measure of the effectiveness of our customer acquisition strategy.
- (K) FX-adjusted information assumes a constant exchange rate between the periods being compared for purposes of conversion into U.S. dollars (e.g., assumes the foreign exchange rates used to determine results for the current period apply to the corresponding prior year period against which such results are being compared).
- (L) Our practice is to include uncollectible interest and/or fees as part of our total provision for credit losses and we therefore present a net write-off rate including principal, interest and/or fees. We also present a net write-off rate based on principal losses only to be consistent with industry convention.
- (M) Net write-off rate for principal losses only and 30+ days past due metrics represent consumer and small business, and are not available for corporate due to system constraints.
- (N) Other includes foreign currency impact on balance sheet re-measurement and translation.
- (O) For purposes of the calculation of net interest yield on Card Member loans and net interest income divided by average Card Member loans, average loans include loans held for sale (HFS) as we continue to recognize interest income on these loans until they are sold. Net interest income divided by average Card Member loans, computed on an annualized basis, includes elements of total interest income and total interest expense that are not attributable to the Card Member loan portfolio, and thus is not representative of net interest yield on average Card Member loans. Net interest yield on average Card Member loans, a non-GAAP measure, is computed by dividing adjusted net interest income (also a non-GAAP measure) by average Card Member loans, computed on an annualized basis. Adjusted net interest income attributable to our Card Member loans (which includes, on a GAAP basis, interest that is deemed uncollectible), excluding the impact of interest expense and interest income not attributable to our Card Member loans. Reserves and net write-offs related to uncollectible interest are recorded through provisions for credit losses, and thus not included in the net interest yield calculation. We believe that net interest yield on average Card Member loan portfolio. See Appendix II for calculations of net interest income divided by average Card Member loans and net interest yield on average Card Member loans.
- (P) Primarily represents interest expense attributable to maintaining our corporate liquidity pool and funding Card Member receivables.
- (Q) Primarily represents interest income attributable to Other loans, interest-bearing deposits and the fixed income investment portfolios.

Document and Entity Information	Jul. 18, 2025
Entity Information [Line Items]	
Document Type	8-K
Document Period End Date	Jul. 18, 2025
Entity Registrant Name	AMERICAN EXPRESS CO
Entity Incorporation, State or Country Cod	<u>e</u> NY
Entity File Number	1-7657
Entity Tax Identification Number	13-4922250
Entity Address, Address Line One	200 Vesey Street
Entity Address, City or Town	New York
Entity Address, State or Province	NY
Entity Address, Postal Zip Code	10285
City Area Code	212
Local Phone Number	640-2000
Written Communications	false
Soliciting Material	false
Pre-commencement Tender Offer	false
Pre-commencement Issuer Tender Offer	false
Entity Emerging Growth Company	false
Amendment Flag	false
Entity Central Index Key	0000004962
Common Stock	
Entity Information [Line Items]	
Title of 12(b) Security	Common Shares (par value \$0.20 per Share)
Trading Symbol	AXP
Security Exchange Name	NYSE
Fixed-To-Floating Rate Note	
Entity Information [Line Items]	
Title of 12(b) Security	3.433% Fixed-to-Floating Rate Notes due May 20, 2032
Trading Symbol	AXP32
Security Exchange Name	NYSE

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